**INFORMATION TECHNOLOGY**

**PROGRAM INFORMATION:**

As President Ransdell noted in his updated guide to Western Kentucky University’s Strategic Plan, *Challenging the Spirit*, “in the broad context of academic quality, it is imperative that the fast-changing dimension of Information Technology continue to be a priority for the University. This is a priority not only in Academic Affairs but across all divisions of the University. Immediate and convenient access to and the management of data is critical to an efficient, thriving university community. It is critical to achievement of a bold vision for a university.” WKU’s IT systems underpin nearly every component of the strategic plan.

Departments reporting to the Vice President for Information Technology include: Administrative Systems and Applications, Academic Technology and Student Technology, Help Desk and Resnet, Network and Computing Support, Communications Technologies, and Educational Telecommunications (WKYU-FM radio and WKYU-PBS TV). These departments include important functional areas such as Desktop Support, Network Services, Resnet, Help Desk, Distance Learning, Learning Management Systems with Blackboard, Training, Interactive Video Services, Student Technology Centers, the Technology Resource Center, core administrative and academic programming support, enterprise web development, and commodity services support and operations such as email and directory services.

**GOALS/ANTICIPATED PROGRAM ACTIVITIES:**

Specific initiatives that will be targeted in 2010-11 with new, existing, and reallocated resources include:

* Re-architect the WKU website (we will be working closely with Public Affairs in this effort);
* Implement an enterprise-wide content management system (for websites);
* Replace the 40 year old lighting system in WKYU-PBS Studio One;
* Replace the 30 year old WKYU-PBS remote video production truck;
* Migrate the WKYU-PBS on-air signal to full-time HD transmission;
* Complete the Microsoft Exchange migration for e-mail and calendar systems;
* Complete the NetID migration;
* Migrate to Blackboard Version 9;
* Implement WKU mobile device app;
* Implement WKU iTunes U site;
* Initial implementation of Windows 7 on a pilot basis;
* Implement an enhanced security wireless network; and
* Increase the bandwidth available for campus Internet access.

Through these initiatives and throughout the division, our goal is to provide our students, faculty, and staff with superior customer service; reliable and timely technical support; state-of-the-art technology tools; comprehensive training; and convenient access to computing and telecommunications resources. The Information Technology Division will continue to place specific emphasis on the use of information technology in student learning, faculty teaching, and staff productivity. Finally, we intend to help shape the larger technology discussion occurring in higher education in this country, rather than be shaped by it.

**FINANCIAL INFORMATION:**

**2009-10 Revised Budget 2010-11 Proposed Budget**

**Pos. Unrestricted Budget Pos. Unrestricted Budget**

Educational and General

Personnel/Fringe Benefits 111.6 8,009,739 115.6 8,372,046

Operating Expenses 4,308,494 4,725,531

Less: Interdepartmental Charges 2,002,000 2,101,000

Capital Outlay 1,565,660 1,531,903

Total Expenditures 11,881,893 12,528,480

Auxiliary Enterprises

Personnel/Fringe Benefits 3.1 178,632 3.1 184,177

Operating Expenses 323,656 323,656

Capital Outlay 90,000 90,000

Total Expenditures 592,288 597,833