SENATE ACADEMIC QUALITY COMMITTEE Report

Tuesday, November 15, 2022 via Zoom, 3:45 pm

<u>Present</u>: Julie Lyn Barber, Paula Burt, Amanda Drost, Rob Hale (guest), Mallory Hardesty, Heather Strode, Dan Strunk, Francesca Sunkin, Dawn Garrett Wright, Qin Zhao

Absent: Jennifer Hammonds, Chris Jensen, Beth Laves

I. Call to Order 3:45 pm

II. Approval of October 2022 meeting minutes

i. Minutes were approved with a unanimous vote

III. Old Business

- i. Student Academic and Grade Complaint Procedure
 (https://www.wku.edu/academicaffairs/documents/student complaint procedure.
 pdf)
 - i. Last month the committee revised the Student Academic and Grade Complaint Procedure because of a WKU faculty concern
 - ii. Since the last meeting, the committee, with Rob Hale, decided that the procedure needs an introductory statement to clarify the issues that it covers.
 - iii. Rob Hale came up with an introductory statement based on conversations he had with the original authors of the procedure and the committee approved
 - iv. To help students, we added a bullet point to the end of the procedure outlining what to do if a student has a complaint that does not fall under this procedure.
 - v. The committee agreed that Michael Crowe should have a look at the procedure to offer feedback.

IV. New Business

None

V. Meeting Adjourned 4:26 pm

Respectfully submitted,

Amanda Drost