WKU Pest Control is under the direction of our Building Services Manager, Judy Blankenship. (judy.blankenship@wku.edu)

**Pest control services can be arranged by submitting an on-line work request** [**https://www.maintenanceconnection.com/mcv18/online/mc\_login.htm**](https://www.maintenanceconnection.com/mcv18/online/mc_login.htm)

If this is an emergency, please call our office at 745-3253.Office Hours are Monday thru Friday 730am-430pm.  
The customer service representative will take your information and a work order will be dispatched out to our pest control representative to address your concerns.

Routine service requests from customers may occur in any part of the campus buildings and on campus grounds, and typically includes such problems as:

* Insects and rodents inside buildings
* Rodents outside near buildings and waste collection sites
* Removal of birds and other small animals unable to exit buildings
* Odor complaints where removal of dead animal is required
* Bee/hornet/wasp/yellow jacket nests inside or outside buildings

**TIPS:**Things you can do to help minimize insect and rodent infestation:  
  
The key to effective control is to make the environment as inhospitable to pests as possible e.g. minimize food, water and shelter. Some primary control strategies include:

* Storing all food in sealed containers such as Tupperware.
* Minimizing the number of areas where food is kept and eaten.
* Keeping your work area, especially your desk, “food free” discourages unwelcome guests.
* Immediately cleaning up all food and liquid spills.
* Reporting plumbing leaks to Customer Service for repair.
* Minimizing any standing water such as water around house plants reservoirs.
* Placing damp sponges/cloths in sealed zip lock bags.
* Minimizing shelter availability. Limiting clutter including: paper, bags/sacks, cardboard boxes or soft layered materials (clothes).
* Reporting cracks, seams and crevices that might provide an entry way or hiding place for pests.
* Discarding all food waste in the centrally located covered garbage receptacles located in your area. Insects such as roaches are nocturnal as are mice and rats.