

WKU employees are now eligible for a preferred rate on Parking Services when using BNA Express Park.

To register for the WKU discount and obtain your Discount & Loyalty card, please email Audra Detjen at *audra.detjen@flynashville.com* with your preferred (physical) mailing address. If requesting for other associates, please also include their first name, last name, email, & mailing address.

# WKU (30% Discount): \$8.40 Uncovered and \$9.80 Covered

# Frequently Asked Questions:

1. Where is BNA Express Park?

115 Knapp Boulevard

From I-24/Rutherford Co: Take the TN-255/Harding Place Exit , Exit 56. Keep right at the fork in the ramp. Merge onto Harding Place/TN-255. In 1.16 miles turn left onto Donelson Pike/TN-255. In 1.30 miles, turn left onto Knapp Blvd and BNA Express Park will be on your right. (Knapp Blvd is 0.2 miles past US-41 S/Murfreesboro Pike.)

From I-40: Merge onto TN-255/Donelson Pike via exit 216 B toward Air Freight. In 2.43 miles, turn right onto Knapp Blvd and BNA Express Park will be on your right.

2. Does BNA Express Park take advance reservations?

Reservations are coming soon.

## 3. What do I do when I arrive at BNA Express Park?

A greeter will check you in (please notify them that you are part of the corporate program/show your yellow card) and help you load your bags onto the shuttle. You will be taken directly to the airport. All shuttles are on-demand.

## 4. What is included in the daily rate? And, Can I keep a card on file for expedited exit?

Rates are inclusive of ALL taxes and fees. Bottled water and Coffee are complimentary in the lobby.

Yes, up to two cards can be kept on file for each registered user. Please request the card on file is used when returning and requesting your vehicle.

#### 5. Is covered parking available?

Yes. Covered parking is limited. It is first come, first serve. Please request this option upon check-in.

## 6. Where do I pick-up the shuttle when I return?

Shuttles are on demand and can be picked up at the baggage claim level. Please look for BNA Express Park signage.

# 7. How do I request my vehicle when I return to Nashville?

You will be given a claim ticket when parking. When returning, please call or text your claim number to the provided number on the ticket so your car can be pulled around and waiting for you.

#### 8. How does the check out process work?

You can setup a credit card on file at BNA Express Park. Or, you can do so ahead of time by reaching out to Audra Detjen (audra.detjen@flynashville.com). If you choose not to have a card on file for expedited exit, please proceed inside to pay and present your loyalty card to ensure you receive the preferred rate.

# 9. Can I earn free parking?

Yes, with our agreement, you earn one free day for every 7 days parked. Free parking days can be used on your next stay.