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Education

- Ed.D. Educational Leadership, Western Kentucky University, December 2011
Dissertation “An Analysis of Burmese and Iraqi Resettlement Location and Assimilation in a Midsized City: Implications for Educational and Other Community Leaders”
- M.A. Communication, Western Kentucky University, 2001
- B.A. Corporate and Organizational Communication, Western Kentucky University, 2000

Certificate

- CLP, Certified Listening Professional, issued by the International Listening Association, 2013-2016

Teaching Experience

- Instructor, Department of Communication, Western Kentucky University, 2002-present
- Instructor, Pathway program for international students, 2016-2017.
- Instructor, Navitas program for international students, 2012-2015
- Teaching Assistant, Department of Communication, Western Kentucky University, 2001

Classes taught

- Fundamentals of Public Speaking and Communication, Critical Listening, Fundamentals of Communication and Culture, Special Topics (study abroad) Australian Communication and Culture, Business Communication
- Online courses taught: Fundamentals of Public Speaking and Communication, Critical Listening

Research and Grant Experience

- Development of COMM 145, Fundamentals of Public Speaking and Communication, and COMM 240, Critical Listening in an online format for the Department of

Communication, 2012, completed a revision of COMM 240 in August, 2015, as well as for online COMM 145, Fall, 2015

Designed and created materials and procedures for a Presentation Guide Portal for WKU students under a contract agreement with DELO at WKU, Summer 2014

Development, implementation, and evaluation of certification program standards for International Listening Association, *Certified Listening Professional (CLP)*. 2008-2014

Department of Health and Human Services, Ethnic Community Self-Help Grant #HHS 2008-ACF-ORR-RE-0117CDFA Number 93.576, "Invisible No More", Prepared by D. Schiess (Renaud), Feb, 2010.

Parking Needs Survey and Focus Group consulting project, Western Kentucky University Department of Transportation. Developed an online survey instrument designed after leading a session with the WKU transportation committee leadership. Led focus groups and prepared a narrative report of findings from the focus group to the committee. 2007

Regional Business Needs Assessment consulting project – DELO, Western Kentucky University, served as a consultant, including design, piloting, and administration of a survey instrument for regional companies. Evaluated the data results via SPSS and presented to DELO planning committee. 2006

Survey design, SPSS evaluation, and 360 analyses, Leadership Strategies Incorporated, 2001-2002

Book research and editing, Dr. Randall Capps, Leadership Strategies Incorporated, 2001-2002

National Science Foundation Grant Application as Research Assistant, Western Kentucky University, 2000

Publications

Renaud, D. (2010). Teacher immediacy in the college classroom setting. *Listening Education*, 2(1). Retrieved from <http://www.listen.org/images/pdf/le/le110.pdf>

Presentations

- Schiess, D.K. (October, 2013). *Yes, you can! Presentations in an online environment*. DELO Professional Development Workshop. Western Kentucky University.
- Schiess, D.K. (July, 2013). *Evaluating student presentations online*. DELO Summer Camp. Western Kentucky University.
- Schiess, D.K. (April, 2013). *Developing an online basic course can provide unanticipated benefits for the 'bricks and mortar' student*. Panel Presentation, Southern States Communication Association.
- Schiess, D. K. (Feb, 2013). *How do I work with you when I don't know where your country is on the map: Communication within a global perspective*. Career Linkages Conference, Potter College, Western Kentucky University.
- Schiess, D.K. (Feb, 2013). *Teaching public speaking online*. Department of Communication instructor meeting, Western Kentucky University.
- Schiess, D.K. (2012). *Dissertation research presentation*. Department of Geography and Geology, Western Kentucky University.
- Renaud, D., (2012). *Dissertation research presentation*. Faculty Research Symposium, Department of Communication, Western Kentucky University.
- Renaud, D. (2011). *Orientation to France*. Presented to Western Kentucky University Ed.D. Doctoral orientation class about study abroad.
- Renaud, D. (March, 2011). *Listening barriers in the classroom*. Faculty and student panel from Western Kentucky University Critical Listening class and Western Missouri University on the topic of listening barriers in the classroom held March, 2011 at the International Listening Association convention in Johnson City, TN.
- Renaud, D. (2011). *From Burma to Iraq to Kentucky: Looking and listening to refugee children in education*. Competitive conference paper presented March 31, 2011 at the International Listening Association convention in Johnson City, TN.
- Renaud, D. (2010). *Fundamentals of Religion and Worldview*. Presented on Geography Awareness Day, Commonwealth University, South Campus, Western Kentucky University.
- Renaud, D. (2010). *Effective Listening*. Workshop presented at the Region 3 UAW Summer Camp, Black Lake, Michigan.
- Renaud, D. (2010). *Effective Listening*. Presentation to captionists for hard of hearing at Western Kentucky University.

Renaud, D. (2010). *CLP Traditional Track Certification*. Workshop presented to the International Listening Association Conference, Albuquerque, NM.

Renaud, D. (2009). *CLP Traditional Track Certification*. Workshop presented to the International Listening Association Conference, Milwaukee, WI.

Renaud, D. (2009). *CLP Fast Track Certification*. Workshop presented to the International Listening Association Conference, Milwaukee, WI.

Renaud, D. (2008). *Listening as a citizen: A roundtable discussion devoted to exploring the meaning and implications of connecting citizenship and listening*. Presented to the International Listening Association Conference, Portland, ME.

Honors and Awards

IABC International Student Chapter Award of Excellence (as faculty advisor), San Diego, 2010.

ILA Special Recognition Award, Albuquerque, 2010.

Western Kentucky University, IABC Student President's Award, Western Kentucky University, 2000.

Leadership Position Paper Student Award, Communication Forum, Western Kentucky University, 2001.

Pelino Graduate Student Award, Western Kentucky University, \$1,000, 2001.

Student Organization Leadership and Special Initiatives

Participant at the Kentucky Communication Association conference at WKU, Sept, 2016

Participated in Adobe Connect training on March 17, 2015 led by Tammy Younglove.

Attended the Women Leading conference at WKU on Friday, February 19, 2016.

Submitted a new proposal for an Australian Study Abroad for January 2017 in March, 2015.

Attended numerous Navitas special events, such as graduation ceremonies, planned and conducted three field trips to Jackson's Orchard and the Corvette Museum/assembly plant. Conducted several on-campus events combining all COMM145 classes with the Navitas class to enhance cultural understanding. These involved cultural presentations and sampling of ethnic foods and dance, as well as interviews of "American" and international students. 2012-2015

Participated with Dr. Garmon and Dr. Capps with my COMM145 Navitas class in a World Café special event in Spring 2015.

Australia Study Abroad, led a class on Australian Communication and Culture during Jan 2014 winter term as a pilot collaborative partnership with Deakin University, Melbourne.

Communication, Culture and Etiquette, a joint activity between Navitas international students and WKU public speaking students to increase intercultural understanding, 2013, 2014.

International Perspectives on Technology Enhanced Learning (IPTEL), participant, University of British Columbia, 2013

Faculty Student Advisor, International Association of Business Communicators student chapter, Western Kentucky University, 2003-2010

IABC Conference Cleveland, as IABC faculty/student sponsor, traveled with students, 2009

Grant Proposal, PCAL, IABC Student Travel to IABC Heritage Conference, Cleveland, OH, \$1,000.00, 2009

IABC Conference Covington, as IABC faculty/student sponsor, traveled with students, 2007

Grant Proposal, PCAL, IABC Student Travel to IABC Heritage Conference, Covington, KY, \$2000.00, 2007

Grant Proposal, PIE 06064, IABC and LPE student trip to the National Communication Association meeting in Boston, MA, 2005

NCA Conference Chicago, as IABC faculty/student trip sponsor, traveled with students, 2004

Grant Proposal - Provost's Initiatives for Excellence Report Request #05-70, Service Learning Project between Critical Listening Class and Girls Inc., \$501.00, 2004-2005

NCA Conference Miami as IABC faculty/student sponsor, traveled with students, 2002

Grant Proposal - Project: #04-45, Support for Student Travel to National Convention, \$2000.00, 2003

University and Department Service

Served on the textbook review and selection committee for Fundamentals of Public Speaking and Communication, Spring, 2017

Participated in WKU technology pilot for Mediashare adoption in November, 2015

Department of Communication Strategic Plan, Community Action Plan, 2016-present

Department of Communication Faculty Relations Committee 2012-present

College of Education Doctoral Regalia committee, 2008-2011

Dean's Committee member, Potter College of Arts and Letters, Western Kentucky University, 2002-2003

Chair, Department of Communication Alumni dinner and Communication Week activities, Western Kentucky University, 2002-2009

Discipline related Service

Conducted a text review for Routledge, Taylor, and Francis on Worthington and Fitz Hauser new edition of *Listening: Processes, Functions, and Competency*, 2016

Participated in the Glasgow speech contest in Fall 2015. My student won 2nd place in the COMM145 category

Participated in the John Lyne speech contest in Spring 2016 and 2017. My students won 1st and 3rd place in the COMM145 category for Spring, 2016, and 1st place in Spring, 2017

Wrote 17 letters of recommendation for WKU students, 2015-2017

Completed online course revisions and accessibility review (ADA) through DELO. COMM240 was completed in Summer, 2015, and COMM145 was completed in Fall 2015

Co-Facilitator for Certified Listening Professional (CLP) cohort training program, 2012-2014

Co-Chair, Certified Listening Professional (CLP), student capstone presentations, Montreal, 2013

Instructional Development Division Reviewer for Southern States Communication Association 2012-2013 Conference, Louisville, Kentucky

Convention site selection committee, International Listening Association, 2011

Editorial Board, International Journal of Listening, 2010

International Listening Association Albuquerque conference, 2010

International Listening Association Milwaukee conference, March, 2009

International Listening Association Certification committee (CLP) planning workshop,
Western Kentucky University, June, 2009

International Listening Association Milwaukee Fall Board meeting, Sept, 2008

International Listening Association certification education committee meeting, July 2008

Editor, Listening Education, 2009-2010

Chair, Listening Certification Committee (CLP), International Listening Association,
2010-2011

Chair, Conference Site Proposal Selection Committee 2014, International Listening
Association, current

Member, Conference Site Proposal Selection Committee 2012, International Listening
Association, 2010-2011

Board of Executives MAL, International Listening Association, 2008-2010

Reviewer of conference proposals, International Listening Association, 2008-2009

International Listening Association conference, Portland, Maine, 2008

Chair of awards committee, International Listening Association, 2008-2009

International Listening Association conference, Portland, Oregon, 2006

Reviewer of South Carolina Golden Quill contest submissions, International Association
of Business Communicators, 2006

Book reviewer for Pearson for following book edition: Brownell, Judi. (2010). Listening:
Attitudes, principles, and skills, Fourth Edition, Allyn and Bacon: Boston

Community Service

Organized and hosted a 20-year reunion and celebration for 50+ former Bosnian refugees who I helped resettle in the Bowling Green/Warren County area between 1996-1997, June, 2017

Led a fundraising drive for a Bosnian child, Ana Colokovic who was in need of medical treatment for scoliosis of her spine, 2013

Primary grant writer for Burmese Ethnic Community Self-Help Grant Program (ACF-HHS) written for The Bowling Green International Center and submitted on Feb, 2010

Participant, Bowling Green, Kentucky, Strategic Planning Initiative, 2007

Candidate for Bowling Green City Commission, 2006

Board of Executives, Bowling Green International Festival, 2002-2005

Professional Memberships and Offices

International Association of Business Communicators (IABC, 1998-2009)
Vice President Programs (student) 1999

International Listening Association 2006 –current
Social Media Task Force, 2016
Special Projects, Board of Directors, 2008-2010
Chair, Certification Committee, 2008-2014

Kentucky Communication Association, 2016

National Communication Association, 2011-2013, 2016

National Association of Multicultural Education, 2011-2012

American Business Women Association, 2010

American Association of University Women, 2010-2011

The Women's Network, 2007-2009
Vice President, 2008-2009