

Technical Support Services TopperTech Student Employee

Pay Rate: \$8.00/hour with annual raises

Hours per Week: 20 hours a week during the Fall/Spring semester; up to 40 hours a week may be possible during the Winter J-term, Spring Break week, and Summer terms.

Beginning Date: Immediately

Work Schedule: Flexible hours built around your work schedule during Monday-Friday, 8:00 a.m. – 5:00 p.m.

Job Description: If you are looking for a position that combines technical expertise, communication, and customer service, a student employee position with Technical Support Services may be right for you! Our student employees work in the TopperTech workstation area, located on the third floor of Jody Richards Hall. TopperTech student employees spend time providing services via hands-on support. Issues supported can involve many aspects of student-owned technology, including hardware, software, and operating systems like Windows and OS X. Specific job responsibilities include operating system restorations, personal data extraction and migration, and hardware installations for personally-owned computers. **Please Note:** This position does not involve web-design, programming, or the WKU computer labs.

Required Qualifications: Currently enrolled **WKU undergraduate student** in good academic standing.

How to Apply: Please contact James Kennedy with your current resume at james.kennedy@wku.edu.