

ISMAIL CIVELEK, Ph.D.
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EMPLOYMENT

- 2020- **Department of Management, Gordon Ford College of Business,
Western Kentucky University, Bowling Green, KY**
 Professor of Management
 Hays Watkins Research Fellow
- 2016-20 **Department of Management, Gordon Ford College of Business,
Western Kentucky University, Bowling Green, KY**
 Associate Professor of Management (with Tenure)
 Hays Watkins Research Fellow
- 2011-16 **Department of Management, Gordon Ford College of Business,
Western Kentucky University, Bowling Green, KY**
 Assistant Professor of Management
- 2010-11 **Department of Industrial Engineering and Management Sciences, Northwestern
University, Evanston, IL**
 Visiting Assistant Professor

EDUCATION

- 2010, **Tepper School of Business, Carnegie Mellon University, Pittsburgh, PA**
 Ph.D. in Operations Management and Manufacturing
 Minor in Mathematics
- 2006, **Tepper School of Business, Carnegie Mellon University, Pittsburgh, PA**
 M.S. in Industrial Administration
- 2004, **Bilkent Üniversitesi, Ankara, TURKEY**
 B.S. in Industrial Engineering

PEER-REVIEWED JOURNAL ARTICLES

- Civelek, I. (2023). Smart Service Systems for Blood Supply Chain Management: Opportunities and Challenges. *Applied Management Journal*, 22, 79-86.
- Rahim, A., M. Yates, J. Katz, I. Civelek. (2022). A Structural Equations Model of Emotional Intelligence and Responses to the COVID-19 Pandemic. *Global Journal of Management and Marketing*, 6 (2), 30-44.
- Rahim, A., I. Civelek. (2021). A Model of Emotional Intelligence, Subjective Happiness, and Job Performance. *Applied Management Journal*, 21, 82-102.

- Civelek, I., B. Biller, A. Scheller-Wolf. (2021). Impact of Dependence on Single-Server Queueing Systems, *European Journal of Operational Research*, 290 (3), 1031–1045.
- Civelek, I. (2019). A Capacitated for a Financially Distressed Commodity Trader Making Simultaneous Operational and Financial Decisions. *International Journal of Economics, Commerce, and Management*, 7 (5), 39-57.
- Civelek, I., Y. Liu, S. Marston. (2018). Design of Free-to-Play Mobile Games for the Competitive Marketplace. *International Journal of Electronic Commerce*, 22 (2), 258-288.
- Civelek, I. (2018). Sustainability as a Strategic Tool in Supply Chain Management. *Applied Management Journal*, 19, 109-122.
- Rahim, A., I. Civelek, F. H. Liang. (2018). A Process Model of Social Intelligence and Problem Solving Style for Conflict Management. *International Journal of Conflict Management*, 29 (4), 487-499.
- Civelek, I. (2017). A Reservation Model for a Single Firm Serving a Market with Strategic Consumers. *International Journal of Revenue Management*, 10 (1), 15-27.
- Civelek, I. (2016). Sustainability in Inventory Management. *Current Topics in Management*, 18, 43-55.
- Rahim, A., I. Civelek, F. H. Liang. (2016). Academic Department Chairs' Social Intelligence and Faculty Members' Reactions to Annual Evaluation of Teaching and Research. *Current Topics in Management*, 18, 1-16.
- Civelek, I., I. Karaesmen, A. Scheller-Wolf. (2015). Blood Platelet Inventory Management with Protection Levels. *European Journal of Operational Research*, 243 (3), 826-838.
- Civelek, I., Z. Mohamed. (2015). Impacts of Exchange Rate Risk and Transportation Cost on a Globally Coordinated Production Plan for an OEM. *International Journal of Manufacturing Technology and Management*, 29 (5/6), 309-323.
- Rahim, A., I. Civelek, F. H. Liang. (2015). A Model of Department Chairs' Social Intelligence and Faculty Members' Turnover Intention. *Intelligence*, 53, 65-71.
- Civelek, I. (2015). An Integrated Trading Model for a Financially Distressed Commodity Producer. *Annals of Management Science*, 4 (1), 1-22.
- Civelek, I. (2015). A Model for Forecasting Dependent Demand in Inventory Replenishment Processes. *International Journal of Supply Chain Management*, 4 (2), 1-5.
- Li, J., T. Vannoy, I. Civelek. (2015). Just-in-Time Management in Healthcare Operations. *Mustang Journal of Management & Marketing*, 6, 152-160.
- Rahim, M. A., Civelek, I., and Liang, F.H. (2015). Department Chairs as Leaders: A Model of Social Intelligence and Creative Performance in a State University. *Business Creativity & The Creative Economy*, 1 (1), 52-60.
- Civelek, I. (2014). A Simultaneous Pricing and Inventory Control Model for a Single Product with Capacitated Working Capital. *International Journal of Business and Economics Research*, Special Issue: Supply Chain Management: Its Theory and Applications, 3 (6-1), 1-5.

Civelek, I. (2014). Commodity Production with Marketing Flexibility and Financial Hedging. *Current Topics in Management*, 17, 119-128.

Civelek, I. (2014). A Commodity Production Model with Operational Flexibility of Investing Optional Capacity on Offshore Platforms. *International Journal of Supply Chain Management*, 3 (3), 1-6.

Civelek, I. (2012). Healthcare Management: Operations & Strategy. *Current Topics in Management*, 16, 167-179.

BOOK CHAPTER

Civelek, I. (2012). Performance Measures. *Management: Theory, Research and Practice*. Cognella Publishing.

WORKING ARTICLES

Rahim, A., I. Civelek (2023). A Model of Conflict, Conflict-management Strategies, Creativity and Satisfaction with Work: A Cross-cultural study. Working paper.

Civelek, I., S. Marston (2023). Why do People Play Free-to-Play Mobile Games and Buy Virtual Goods? Working paper.

Civelek, I. (2023). A Model of Capacity Investment and Financial Trading. Working paper.

PEER-REVIEWED CONFERENCE PROCEEDINGS

Civelek, I. (2023). Smart Service Systems for Blood Supply Chain Management: Opportunities and Challenges. *Proceedings of the 29th Annual Conference of the International Association of Applied Management*, Volume 29.

Rahim, A., M. Yates, J. Katz, I. Civelek. (2022). A Structural Equations Model of Emotional Intelligence and Responses to the COVID-19 Pandemic. *Proceedings of the 28th Annual Conference of the International Association of Applied Management*, Volume 28.

Civelek, I., S. Marston (2022). Why do People Play Free-to-Play Mobile Games and Buy Virtual Goods? *Proceedings of the 28th Annual Conference of the International Association of Applied Management*, Volume 28.

Rahim, A., I. Civelek, H. Lasslieben, Z. Ma. (2022). Problem Solving as a Mediator of the Relationship between Conflict and Creativity and Satisfaction with Work. *Proceedings of the 28th Annual Conference of the International Association of Applied Management*, Volume 28.

Rahim, A., I. Civelek, J. Katz. (2021). Effects of Group Size and Organization size on Conflict-Management Strategies. *Proceedings of the 27th Annual Conference of the International Association of Applied Management*, Volume 27.

- Civelek, I. (2019). Impact of Dependent Processes on Performance Analytics of Cloud Operations. *Proceedings of the 26th Annual Conference of the International Association of Applied Management*, Volume 26.
- Rahim, A., I. Civelek. (2019). A Model of Social intelligence, Subjective Happiness, and Job Performance. *Proceedings of the 26th Annual Conference of the International Association of Applied Management*, Volume 26.
- Rahim, A., I. Civelek. (2018). A model of Social Intelligence, Subjective Happiness, and Optimism. *Proceedings of the 25th Annual Conference of the International Association of Applied Management*, Volume 25.
- Civelek, I., Y. Liu, S. Marston. (2018). Pricing of Virtual Goods and Designing Game Challenge Level for Free-to-Play Mobile Games in the Presence of Copycat Competitors. *Proceedings of the 25th Annual Conference of the International Association of Applied Management*, Volume 25.
- Civelek, I., S. Marston, Y. Liu. (2018). Pricing of Virtual Goods and Designing Game Challenge Level for Free-to-Play Mobile Games in the Presence of Copycat Competitors. *Proceedings of the 51st Hawaii International Conference on System Sciences*, pp. 1350-1355.
- Civelek, I. (2017). A Reservation Model for a Single Firm Serving a Market with Strategic Consumers. *Proceedings of the Joint Conference of the 24th Annual International Conference on Advances in Management & 10th Annual International Conference on Social Intelligence*, Volume 24.
- Rahim, A., I. Civelek, F. H. Liang. (2017). How Social Intelligence Influences the Use of Problem Solving Style. *Proceedings of the 30th Annual International Conference of the International Association for Conflict Management*, Berlin, Germany, July 2017.
- Civelek, I., M. Kurt. (2016). Is Strength of Schedule a Real Strength for NFL Teams? *Proceedings of the INFORMS Annual Meeting*, Nashville, TN, November 2016.
- Civelek, I., S. Marston, Y. Liu. (2016). Design of Free-to-Play Mobile Games: A Competitive Approach. *Proceedings of the INFORMS Annual Meeting*, Nashville, TN, November 2016.
- Civelek, I., S. Marston, Y. Liu. (2016). Design of Free-to-Play Mobile Games: A Competitive Approach. *Proceedings of the Production and Operations Management Society (POMS) Annual Meeting*, Orlando, FL, May 2016.
- Civelek, I. (2016). An Integrated Trading Model for a Financially Distressed Commodity Producer. *Proceedings of the Joint Conference of the 23rd Annual International Conference on Advances in Management & 9th Annual International Conference on Social Intelligence*, Volume 23.
- Civelek, I. (2015). Sustainability Measures in Strategic Supply Chain Management Decisions. *Proceedings of the INFORMS Annual Meeting*, Philadelphia, PA, November 2015.
- Civelek, I. (2015). Impacts of Exchange Rate Risk and Transportation Cost on a Globally Coordinated Production Plan for an OEM. *Proceedings of the Joint Conference of the 22nd Annual International Conference on Advances in Management & 8th Annual International Conference on Social Intelligence*, Volume 22.

Li, J., T. Vannoy, I. Civelek. (2014). Just-in-Time Management in Healthcare Operations. *5th Mustang International Academic Conference Proceedings*. Nashville, TN, October 2014.

Civelek, I. (2014). Sustainability in Inventory Management. *Proceedings of the Joint Conference of the 21st Annual International Conference on Advances in Management & 7th Annual International Conference on Social Intelligence*. Volume 21.

Civelek, I., Z. Mohamed. (2013). Impacts of Transportation Cost and Exchange Rate Risk in Global Supply Chains. *Proceedings of the INFORMS Annual Meeting*, Minneapolis, MN, October 2013.

Civelek, I. (2012). Perishable Inventories with Protection Levels: Blood Platelets. *Proceedings of the INFORMS Annual Meeting*, Phoenix, AZ, October 2012.

Civelek, I. (2012). Healthcare Management: Operations & Strategy. *Proceedings of the Joint Conference of the 19th Annual International Conference on Advances in Management & 5th Annual International Conference on Social Intelligence*. Volume 19.

Civelek, I., I. Karaesmen, A. Scheller-Wolf. (2010). Blood Platelet Inventory Management with Protection Levels and Substitution. *INFORMS Annual Meeting*, TX, October 2010.

Civelek, I., I. Karaesmen, A. Scheller-Wolf. (2009). Blood Platelet Inventory Management with Protection Levels and Substitution. *INFORMS Annual Meeting*, San Diego, CA, October 2009.

Civelek, I., I. Karaesmen, A. Scheller-Wolf. (2009). Blood Platelet Inventory Management with Protection Levels and Substitution. *Proceedings of MSOM Conference*. MIT, Cambridge, MA.

Civelek, I., B. Biller (2005). Failure Probability of VARTA in Higher Dimensions. *INFORMS Annual Meeting*, San Francisco, CA, November 2005.

PROFESSIONAL & ACADEMIC PRESENTATIONS

“Smart Service Systems for Blood Supply Chain Management: Opportunities and Challenges”

- The 29th Annual Conference of the International Association for Applied Management, Clearwater Beach, FL, July 2023.

“Why do People Play Free-to-Play Mobile Games and Buy Virtual Goods?”

- The 28th Annual Conference of the International Association for Applied Management, online via Zoom, January 2022.

“A Structural Equations Model of Emotional Intelligence and Responses to the COVID-19 Pandemic”

- The 28th Annual Conference of the International Association for Applied Management, online via Zoom, January 2022.

“Effects of Group Size and Organization size on Conflict-Management Strategies.”

- The 27th Annual Conference of the International Association for Applied Management, online via Zoom, April 2021.

“Impact of Dependent Processes on Performance Analytics of Cloud Operations”

- The 26th Annual Conference of the International Association for Applied Management, London, UK, July 2019.

“Pricing of Virtual Goods and Designing Game Challenge Level for Free-to-Play Mobile Games in the Presence of Copycat Competitors”

- Hawaii International Conference on System Sciences (HICSS-51), Island of Hawaii, HI, January 2018.
- Annual Conference of the International Association of Applied Management, Las Vegas, NV, July 2018.

“A Reservation Model for a Single Firm Serving a Market with Strategic Consumers”

- Joint Conference of the 24th Annual International Conference on Advances in Management & 10th Annual International Conference on Social Intelligence, Bowling Green, KY, July 2017

“Is Strength of Schedule a Real Strength for NFL Teams?”

- INFORMS Annual Meeting, Nashville, TN, November 2016

“Current Issues on Sustainability: Research and Practice”

- Panelist - Joint Conference of the 23rd Annual International Conference on Advances in Management & 9th Annual International Conference on Social Intelligence, Jacksonville, FL, July 2016

“An Integrated Trading Model for a Financially Distressed Commodity Producer”

- Joint Conference of the 23rd Annual International Conference on Advances in Management & 9th Annual International Conference on Social Intelligence, Jacksonville, FL, July 2016

“Sustainability Measures in Strategic Supply Chain Management Decisions”

- INFORMS Annual Meeting, Philadelphia, PA, November 2015

“Impacts of Exchange Rate Risk and Transportation Cost on a Globally Coordinated Production Plan for an OEM”

- Joint Conference of the 22nd Annual International Conference on Advances in Management & 8th Annual International Conference on Social Intelligence, Boston, MA, July 2015

“Logistics, Impact of Disruptions & Sustainability”

- Delta Nu Alpha Bowling Green Chapter, Bowling Green, KY, February, 2015

“Just-in-Time Management in Healthcare Operations”

- 5th Mustang International Academic Conference, Nashville, TN, October 2014
- 45th Western Kentucky University Student Research Conference (WKU Reach Week), Bowling Green, KY, March 2015

“Sustainability in Inventory Management”

- Joint Conference of the 19th Annual International Conference on Advances in Management & 5th Annual International Conference on Social Intelligence, Los Angeles, CA, July 2014

“Impacts of Transportation Cost and Exchange Rate Risk in Global Supply Chains”

- INFORMS Annual Meeting, Minneapolis, MN, October 2013

“Perishable Inventories with Protection Levels: Blood Platelets”

- INFORMS Annual Meeting, Phoenix, AZ, October 2012

“Blood Platelet Inventory Management with Protection Levels and Substitution”

- INFORMS Annual Meeting, Austin, TX, November 2010
- INFORMS Annual Meeting, San Diego, CA, October 2009
- MSOM Conference, MIT, Cambridge, MA, June 2009

“Failure Probability of VARTA in Higher Dimensions”

- INFORMS Annual Meeting, San Francisco, CA, November 2005

RESEARCH GRANTS

- 2019, Civelek, I., S. Marston. Project Title: Why do People Play Free-to-Play Mobile Games and Buy Virtual Goods? Aim High Summer Research Grant, Gordon Ford College of Business, Western Kentucky University. \$10,000.
- 2018, Civelek, I. Project Title: Impact of Dependent Processes on Performance Analytics of Cloud Operations. Aim High Summer Research Grant, Gordon Ford College of Business, Western Kentucky University. \$10,000.
- 2017, Civelek, I. Project Title: A Capacitated Model for a Financially Distressed Commodity Trader Making Simultaneous Operational and Financial Decisions. Aim High Summer Research Grant, Gordon Ford College of Business, Western Kentucky University. \$10,000.
- 2017, Marston, S., I. Civelek. Project Title: Design of Free-to-Play Mobile Games: A Competitive Approach. Aim High Summer Research Grant, Gordon Ford College of Business, Western Kentucky University. \$10,000.
- 2016, Rahim, A., I. Civelek, F. H. Liang, K. J. Chan. Project Title: Leaders’ Social Intelligence and Team Creativity: Evidence from a Public University. Center for Leadership Excellence, Western Kentucky University. \$2,500.
- 2015, Rahim, A., I. Civelek, F. H. Liang. Project Title: Leaders’ Social Intelligence and Team Creativity: Evidence from a Public University. Western Kentucky University, GFCB QTAG Grant. \$3,000.
- 2015-17, Civelek, I. Hays Watkins Fellowship for Research, Gordon Ford College of Business, Western Kentucky University. \$15,000.
- 2015, Civelek, I. Project Title: A Reservation Model for a Single Firm Serving a Market with Strategic Consumers. Summer Research Grant, Gordon Ford College of Business, Western Kentucky University. \$5,000.
- 2014, Rahim, A., I. Civelek, F. H. Liang. Project Title: Relationships of Social Intelligence to Creative Performance, Conflict Management, Strategy, and Satisfaction. Western Kentucky University, RCAP# 14-8006. \$2,841.34.

- 2014, Li, J., I. Civelek. Project Title: Just-in-Time Management in Healthcare Operations. Western Kentucky University, FUSE# 14-FA145. \$3,000.
- 2014, Civelek, I. GFCB New Faculty Development Grant, Western Kentucky University. \$5,000.
- 2013, Civelek, I. GFCB New Faculty Development Grant, Western Kentucky University. \$5,000.
- 2012, Civelek, I. GFCB New Faculty Development Grant, Western Kentucky University. \$5,000.

RESEARCH COMMUNITY ENGAGEMENT

Reviewer for the *Production and Operations Management*, *European Journal of Operational Research*, *Manufacturing and Service Operations Management*, *Naval Research Logistics*, *Decision Science*, *International Transactions in Operational Research*, *Operations Research for Health Care*, *Computers & Operations Research*, *Transportation Research Part E: Logistics and Transportation Review*, *International Journal of Revenue Management*, *Journal of Business Logistics*, *International Journal of Production Economics*, *Journal of Engineering Manufacture*, *International Journal of Production Research*, *Journal of Systems and Control Engineering*, *IIE Transactions*, *OMEGA The International Journal of Management Science*, *Current Topics in Management*, *Applied Management Journal*, *Hawaii International Conference on System Sciences*, and *Hawaii International Conference on System Sciences (HICSS)*.

TEACHING EXPERIENCE

Professor, Department of Management, Western Kentucky University

- Operations Management
- Operations Management - *HONORS*
- Operations Management - *ONLINE*
- Decision Modeling - *ONLINE*
- Sustainable Global Supply Chain Management
- Sustainable Business Operations – MBA, *WKU On-Demand*
- Sustainable Supply Chains - MBA
- Global Supply Chain Management - MBA / *ONLINE*
- Supply Chain Management - MBA / *ONLINE*
- Supply Chain Analytics - MBA / *ONLINE*
- Sustainable Business Operations - MBA / *ONLINE*
- Business Analysis & Research Methods - Professional MBA
- Business Analysis & Research Methods - MBA / *ONLINE*
- Business Operations Management - MBA / *ONLINE*

Visiting Assistant Professor, Department of IE & MS, Northwestern University

- Discrete-Event Systems Simulation
- Introduction to Statistics
- Operations Research

Instructor, Tepper School of Business, Carnegie Mellon University

- Production and Operations Management

Teaching Assistant, Tepper School of Business, Carnegie Mellon University

- Production and Operations Management
- Regression Analysis
- Quality Principles and Techniques
- Macroeconomics
- Production and Operations Management – MBA
- Optimization and Decision Making – MBA
- Simulation Modeling for Production Systems – MBA
- Risk Models for Production Systems – MBA
- Mining Data for Decision Making – MBA
- Probability and Decision Making – MBA
- Statistics and Decision Making – MBA
- Quality, Design and Analysis – MBA
- JIT Manufacturing and Supply Chain Management – MBA
- Business Ethics – MBA
- Credit Derivatives – M.S. in Computational Finance

SERVICE

Western Kentucky University:

2018-20	Member of the Student Research Council
2018,	Member of the University Ad Hoc Committee on Faculty Continuance, Promotion and Tenure
2016,	First-reader for an Honors student's Capstone Experience/Thesis Project
2015,	First-reader for an Honors student's Capstone Experience/Thesis Project
2012-15	Faculty senator in the University Senate, Western Kentucky University
2014-15	Member of the University Senate Faculty Welfare and Professional Responsibilities Committee, Western Kentucky University
2012-14	Member of the University Senate Undergraduate Curriculum Committee, Western Kentucky University
2014-15	Faculty mentor of student engaged research project funded by Western Kentucky University Office of Research, FUSE# 14-FA145
2013-	Faculty research judge during WKU REACH Week

Gordon Ford College of Business:

2023,	Member of Graduate Program Director Hiring Committee
2023-	Member of GFCB Undergraduate Curriculum Committee
2023-	Member of GFCB Academic Complaint Committee
2021,	Member of MBA Specialist Hiring Committee
2020-	Member of GFCB Diversity, Equity, and Inclusion Committee
2020-	Member of GFCB Promotion and Tenure Appeals Committee
2017,	Member of GFCB Academic Complaint Committee
2015-	Member of GFCB Strategic Planning Council
2019-	Member of the SPC Faculty and Staff Action Team
2017-19,	Member of GFCB Assurance of Learning Committee
2015,	"Curriculum Development Series: Developing and Delivering a Supply Chain Management Curriculum," University of Arkansas, AACSB
2012-16	Member of GFCB Research Committee
2012,	Faculty representative for the untenured faculty meeting with the AACSB peer review team

Department of Management, GFCB:

2023,	Chair of new faculty recruitment committee
2023,	Member of the continuance committee
2023,	Member of the tenure and promotion committee
2022,	Chair of new faculty recruitment committee
2021-22,	Member of the departmental work group for the business advisory council
2022,	Member of the continuance committee
2021,	Chair of new faculty recruitment committee
2021,	Member of the continuance committee
2021,	Member of the tenure and promotion committee
2020-	Faculty mentor
2020-22,	Chair of the departmental team for new courses and major in Supply Chain Management
2020,	Member of the continuance committee
2019,	Chair of new faculty recruitment committee
2019,	Member of the continuance committee
2019,	Member of the tenure and promotion committee
2018,	Member of the continuance committee
2018,	Member of the tenure and promotion committee
2018,	Member of new faculty recruitment committee
2017,	Member of new faculty recruitment committee
2017-19,	Faculty mentor
2017,	Member of the continuance committee
2016,	Member of the tenure committee
2016,	Member of the continuance committee
2015,	Member of new faculty recruitment committee
2014,	Member of new faculty recruitment committee
2014,	Committee member of the new department chair recruitment
2012,	Member of new faculty recruitment committee

Professional/Academic:

2023,	Track Chair, Sustainability, Operations & Supply Chain Management, Annual Conference of the International Association of Applied Management, Clearwater Beach, FL, July 2023.
2022,	Track Chair, Sustainability, Operations & Supply Chain Management, Annual Conference of the International Association of Applied Management, online via Zoom, January 2022.
2021,	Track Chair, Sustainability, Operations & Supply Chain Management, Annual Conference of the International Association of Applied Management, online via Zoom, April 2021.
2019,	Track Chair, Sustainability, Operations & Supply Chain Management, Annual Conference of the International Association of Applied Management, London, UK, July 2019.
2018,	Track Chair, Sustainability, Operations & Supply Chain Management, Annual Conference of the International Association of Applied Management, Las Vegas, NV, July 2018.
2018-23	President, International Association of Applied Management
2017,	Track Chair, Sustainability, Operations & Supply Chain Management, ICAM & ICISI Joint International Management Conference, Bowling Green, KY
2016-17	President, ICAM & ICISI Joint International Management Conference
2016,	Track Chair, Sustainability, Operations & Supply Chain Management, ICAM & ICISI Joint International Management Conference, Jacksonville, FL
2015,	Track Chair, Sustainability, Operations & Supply Chain Management, ICAM & ICISI Joint International Management Conference, Boston, MA
2015,	Guest Speaker, Delta Nu Alpha Bowling Green Chapter, "Logistics, Impact of Disruptions & Sustainability"

2014,	Track Chair, Sustainability, Operations & Supply Chain Management, ICAM & ICISI Joint International Management Conference, Los Angeles, CA
2013,	Session Chair at INFORMS 2013 in Minneapolis, MN
2010,	Session Chair at INFORMS 2010 in Austin, TX
2010,	Ph.D. student representative for Tepper School of Business to AACSB peer review team
2009,	Session Chair at INFORMS 2009 in San Diego, CA
2006,	Survey of top Ph.D. programs in Operations Management in the USA for updating the Tepper School of Business' Ph.D. program in Operations Management and Manufacturing

PROFESSIONAL DEVELOPMENT

2015,	“Teaching with Technology - Webinar: Using Adaptive Release to Create a Personalized Learning Experience,” Western Kentucky University
2015,	“Curriculum Development Series: Developing and Delivering a Supply Chain Management Curriculum,” University of Arkansas, AACSB International
2015,	“Active Learning with Micro-Activities,” BPMCT, Western Kentucky University

PROFESSIONAL MEMBERSHIPS

2015-	Delta Nu Alpha Transportation Fraternity, Bowling Green Chapter
2011-	International Association for Applied Management
2010-	Decision Sciences Institute
2004-	Production and Operations Management Society
2004-	Manufacturing and Service Operations Management Society
2004-	Institute of Operations Research and Management Sciences

COMPUTER SKILLS

- Languages: C, C++
- Applications: MATLAB, Mathematica, Maple, @Risk, Arena, Gams, R, SAS, SPSS

HONORS AND AWARDS

2023,	Nominated for the Spring 2023 CITL Teaching Honors
2020,	Nominated for the Spring 2020 CITL Teaching Honors
2018,	Nominated for Faculty Award for Research, Gordon Ford College of Business, Western Kentucky University
2018,	Nominated for Faculty Award for Teaching, Gordon Ford College of Business, Western Kentucky University
2016,	Nominated for the University's Undergraduate Faculty Student Research Mentoring Award, Western Kentucky University
2015-	Hays Watkins Research Fellow, Gordon Ford College of Business, Western Kentucky University
2014,	Nominated for Faculty Award for Research, Gordon Ford College of Business, Western Kentucky University

2014,	Nominated for Faculty Award for Teaching, Gordon Ford College of Business, Western Kentucky University
2014,	Nominated for Faculty Award for Student Advising, Gordon Ford College of Business, Western Kentucky University
2012,	Nominated for Faculty Award for Teaching, Gordon Ford College of Business, Western Kentucky University
2012,	Nominated for Faculty Award for Student Advising, Gordon Ford College of Business, Western Kentucky University
2009,	Carnegie Mellon University nominee, INFORMS Future Academician Colloquium
2004-2007,	Recipient of W. L. Mellon full fellowship for graduate study, Tepper School of Business, Carnegie Mellon University
2000-2004,	Recipient of full fellowship for undergraduate study, Bilkent University
2000,	Recipient of “Golden Youth Award” by Türkiye İş Bankası
2000,	Ranked 8th in the country among 1.5 million high school students who took the Turkish university entrance examination