		Assurance of Student Learning Report		
		2022-2023		
College of Healt	h and Human Services	School of Kinesiology, Recreation & Sport		
Recreation, Park	x, amd Nonprofit Administration	(5010)		
Dr. Raymond Po				
Is this an onlin	ne program?  Yes X No	Please make sure the Program Learning Outcomes listed match those in CourseLeaf. In	dicate verific	ation here
		Yes, they match! (If they don't match, explain on this page under Assessment Cycle	e)	
¥7 /1 ·	7 1		1	4 1 1
we this page to more Outcomes		ements, and summarize results for your program. Detailed information must be completed in the	e subsequent p	oages. Add
Program Stude	nt Learning Outcome 1: Globa	al: Students shall demonstrate the following entry-level knowledge: techniques and processes used	by professiona	als and workers
in these industrie	es. (Council on Accreditation - P.	arks, Recreation, Tourism and Related Professions). Course specific: Apply various leadership tecl	nniques to enh	ance
individual, group	o, and community experiences.		_	
Instrument 1	<b>Direct: Community Leadersh</b>	nip Project – REC 302		
Rased on vour i				
Duscu on your 1	esures, eneck whether the prog	gram met the goal Student Learning Outcome 1.	⊠ Met	☐ Not Met
Program Stude	nt Learning Outcome 2: Global	l: Students shall be able to demonstrate the ability to design, implement, and evaluate services that	facilitate targe	eted human
		ral dimensions of diversity. (Council on Accreditation - Parks, Recreation, Tourism and Related Pr		
	ze program planning/design prod			
Instrument 1				
	· ·			
Based on your i	results, check whether the prog	gram met the goal Student Learning Outcome 2.	⊠ Met	☐ Not Met
Program Stude	nt Learning Outcome 3: Global	l: Students shall be able to demonstrate entry-level knowledge about operations and strategic mana	gement / admi	nistration in
		ons. (Council on Accreditation - Parks, Recreation, Tourism and Related Professions). Course spec		
		ettings as they relate to the analysis of programs, services, and resources and participation requiren		
Instrument 1	Direct: Park and Recreation			
Based on your i	results, check whether the prog	gram met the goal Student Learning Outcome 3.	⊠ Met	☐ Not Met
			Z Wiet	
Assessment Cyc				
		t's accreditation process again during academic year 2022-2023. Among many other steps, the proc		
		d here as well as several others tracked by the program faculty. One aspect discussed by the faculty		
		goutcomes in order to provide more timely changes as needed. In the current year, here are some re		
		nstructor to carefully consider possible causes for the declining performance results and encourage		
		g a 75% success rate is commendable and we are simply interested in helping students improve.		
		or and relevance of project. Outcome 3: We plan to have the instructor to review assignment in		
		orate an updated grading rubric. Certainly there is now an increased awareness of the potential im	pact of class l	ocation. Again,
	rmance from the students was ve			
		tten as the more specific versions of the ones appearing in CourseLeaf. The specific versions mo	re closely refle	ect our national
accreditation lea	rning outcomes as being used at	tnis time.		

		Program Student Learning Out	tcome 1				
Program Student Learning Outcome	these industries.	Global: Students shall demonstrate the following entry-level knowledge: techniques and processes used by professionals and workers in these industries. (Council on Accreditation - Parks, Recreation, Tourism and Related Professions). Course specific: Apply various leadership techniques to enhance individual, group, and community experiences.					
Measurement Instrument 1  Criteria for Student Success	Direct measure: The measurement instrument for this SLO is the Community Leadership Project from REC 302 Recreation Leadership. This multiple component project requires student application of content throughout the semester. Here are the primary elements included in the evaluation of the students.  • Initial site visit and interview with staff (individual)  • Program Plan initial draft  • Revised program plan  • Final program plan  • Implementation (group)  • Implementation (individual)  • Peer and Self Evaluation (individual)  Upon completion of this course project, students should score an overall score 70% or above based upon the evaluation criteria noted above.						
Program Success Target for thi	s Measurement	70% of the students completing the assignment will score 70% or higher on the assignment	Percent of Program Achieving Target	75% overall scored 15/20 students]	70% or higher. [Fall		
Methods	ds All students enrolled in REC 302 during fall 2022 (20 students) All students who completed the measurement instrument were included in the analysis.						
Based on your results, highlight whether the program met the goal Student Learning Outcome 1.					☐ Not Met		
Results: This year's results were target of 70% of the students com this target had been 80%. Additional target had been 80%.	down 5.4% from t pleting the assignm onally, almost all o	ent Cycle (Describe what worked, what didn't, and the previous year (79.4% to 75%). Considering that the previous year (79.4% to 75%). Considering that the state of our other program external COAPRT accreditation the general student expectations in the program.	t our other two WKU studes been adjusted retroactively	y to be consistent with	the other two outcomes;		

Conclusions: In reviewing the 2018-2019 to 2022-2023 ASL data, we see a post-COVID decline (2021-2022 and 2022-2023) in student performance in this particular learning outcome. Interestingly, the same general decline is not present in the other learning outcomes and we are unsure as to the related contributing factors. It is important to note that a 75% achievement still represents positive student learning and the faculty are not worried about the student learning in the course.

Plans for Next Assessment Cycle: Will encourage the course instructor to carefully consider possible causes for the declining performance results and encourage them to implement strategies for improving student success. Again, achieving a 75% success rate is commendable and we are simply interested in helping students improve.

		Program Student Learning O	utcome 2			
Program Student Learning Outcome	Global: Students shall be able to demonstrate the ability to design, implement, and evaluate services that facilitate targeted human experiences and that embrace personal and cultural dimensions of diversity. (Council on Accreditation - Parks, Recreation, Tourism and Related Professions). Course specific: Identify and utilize program planning/design processes.					
Measurement Instrument 1						
Criteria for Student Success		n of this course project, 70% of students should so		sed upon the evalua	ation criteria noted	
Program Success Target for this Measurement		70% of students completing assignment will score 70% or higher on the assignment	Percent of Program Achieving Target	-		
Methods		olled in REC 306 during fall 2022 (23) and spring t instrument were included in the analysis.	2023 (32) were included in the popul	ation. All students	who completed	
Based on your results, circle or highlight whether the program met the goal Student Learning Outcome 2.					☐ Not Met	
		ent Cycle (Describe what worked, what didn't, a				
Results: The results from this academic year are slightly higher than the previous academic year which included one semester at 100% and one semester at 90%. The change may be a reflection of instructor efforts (see conclusion).						
		ely motivates students to complete the program plobe a result of efforts to improve grading transpar			concepts from	
Plans for Next Assessment Cycle:	Will continue to	explore teaching methodologies relevant to rigor	and relevance of project.			

		<b>D</b> G. <b>J</b> . <b>J</b> . <b>G</b>						
		Program Student Learning Ou						
Program Student Learning		shall be able to demonstrate entry-level knowledg						
Outcome		sm and/or related professions. (Council on Accredi						
		ecific: Utilize basic management skills applicable to leisure service settings as they relate to the analysis of programs, services, and						
		sources and participation requirements.						
Measurement Instrument 1	ation Administratio	on. This multiple						
	component proje	ect requires student application of content throughout	out the semester. Here are the primar	y elements include	d in the evaluation			
	of the students.							
	<ul> <li>Manage</li> </ul>	ement						
	<ul> <li>Human</li> </ul>	Resources						
Criteria for Student Success	iteria for Student Success Upon completion of this course project, students should score an overall score 70% or above based upon the evaluation criteria not							
			_					
<b>Program Success Target for this</b>	Measurement	70% of students completing assignment will	assignment will <b>Percent of Program Achieving</b> Overall score: 90.99		0.9% (10/11) scored			
		score 70% or higher on the assignment	Target	70% or better.				
Methods	All students enro	All students enrolled in REC 406 during fall 2022 (14) were included in the population. All students who completed both measurement						
	instruments were	e included in the analysis.						
Donad on more marries simple on I	 	the management and the goal Student I coming O			Т			
Based on your results, circle or i	ngniight whether	the program met the goal Student Learning Outcome 3.		⊠ Met	☐ Not Met			
	NT 4 A		1 1 • 6 1)					
		ent Cycle (Describe what worked, what didn't, a		. 1.1.1	1 1 1			
_		e measurement instrument. A closer look at the sco	ores earned on the individual compo	nents revealed that	t students struggled			
more with the human resources pa	rt than the manage	ement part.						
Conclusions. This was the first time	no the feaulty mar	nber had taught this course which may have influe	need the mentamones on the human	***********	ant. The feaulty			
		changes made during the presentation of the human						
		nt was also posted online, but it seems that student						
outdoors.	ors. Course come	in was also posted offine, but it seems that student	grasp/retention of materials from the	at day was effected	by meeting			
outdoors.								
Plans for Next Assessment Cycle:	We plan to have t	he instructor to review assignment instructions, im	nlement micro activities to approve	student success an	ıd incorporate an			
		creased awareness of the potential impact of class 1						
apanca grading radic. Columny	more is now all like	reases a materiess of the potential impact of class i	ocation. Algain, overall the performa	nee nom me stade	1115 1.45 very 500d.			

\*\*\* Please include Curriculum Map (below/next page) as part of this document

# Curriculum Map Alternative – The following is used to track national accreditation outcomes for the program. (Page 1 of 2)

	processes used by professionals and workers in the					•			audiornal discount	no of diseasets.
	7.02 Students graduating from the program shall I	oe able to de	monstrate the ability to de	sign, implement, and evalu	ate services that fac	cilitate targeted human e	xperiences and that	embrace personal and	cultural dimensio	ns of diversity.
	7.03 Students graduating from the program shall	be able to de	emonstrate entry-level knov	vledge about operations ar	nd strategic manage	ment/administration in	parks, recreation, to	urism and/or related p	rofessions.	
	7.04 Students graduating from the program shall recreation, tourism, or related organizations.	demonstrate	e, through a comprehensive	internship of not less than	400 clock hours ar	nd no fewer than 10 week	cs, the potential to s	ucceed as professionals	at supervisory or	higher levels in park
					Assessment Results		Assessm	ent Results	Assessn	nent Results
(7.01.01)			(7.01.02)		(7.01.03)			01.03)		.01.03)
(7.02.01) (7.03.01)			(7.02.02) (7.03.02)			(.02.03) (.03.03)		02.03) 03.03)		.02.03)
(7.03.01)			(7.03.02)		(/	.03.03)	(7.0	15.03)	(/-	.03.03)
					Fal	I 2021	Sprin	g 2022	Sumn	ner 2022
Evidence of Learning Opportunit Y	Course specific learning outcome	COAPRT Learning Outcomes	Performance Measures	Performance levels/metrics	Instructor Last Name	% of students at or above performance level / metrics	Instructor Last Name	% of students at or above performance level / metrics	Instructor Last Name	% of students at or above performance level / metrics
REC 200	Articulate the purpose, the scope of services, the objectives of programming, the sources of funding, and the population groups served by the	7.01a	Site Visit	70% will score an 80% or above on the assignment	McCreary	57% (12/21) scored 80% or higher.	Knackmuhs	97% (29/30) scored 80% or higher.	Not offered	Not offered
	varied agencies and organizations;			above on the assignment					Not offered	Not offered
REC 200	Articulate a personal philosophy of leisure	7.01c	Writing Assignment	70% of students will score 70% or higher on	McCreary	76% (16/21) scored 70% or higher.	Knackmuhs	97% (29/30) scored 70% or higher.	Not offered	Not offered
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			the assignment					Not offered	Not offered
REC 200	Articulate the psychological, sociological and physiological significance of play, recreation and	7.01c	History Exam or Quiz	70% of students will score 70% or higher on	McCreary	71% (15/21) scored 70% or higher.	Knackmuhs	83% (25/30) scored 70% or higher.	Not offered	Not offered
	leisure from a historical perspective			the assignment					Not offered	Not offered
REC 302	Apply various leadership techniques to enhance individual, group, and community experiences;	7.02	Community Leadership Project	80% of the student will score 70% or higher on the assignment	Stenger-Ramsey	91% (20/22) scored a 70% of higher	Ramsing	58.3% (7/12) scored a 70% of higher	Not offered	Not offered
REC 306	Understand and apply evaluation methods to leisure programs	7.02	Evaluation Assignment	70% of students will score 70% or higher on the assignment	McCreary	100% (23/23) scored a 70% or higher.	McCreary	90% (17/19) scored a 70% or higher.	Not offered	Not offered
REC 306	Identify and utilize program planning/design processes	7.02	Program planning worksheet assignment	80% of the student will score 70% or higher on the assignment	McCreary	100% (23/23) scored a 70% or higher.	McCreary	90% (17/19) scored a 70% or higher.	Not offered	Not offered
REC 306	Identify and utilize program planning/design processes	7.01b	Program plan	70% of students will score 70% or higher on the assignment	McCreary	100% (23/23) scored a 70% or higher.	McCreary	90% (17/19) scored a 70% or higher.	Not offered	Not offered
REC 306	Utilize basic management skills applicable to leisure service settings as they relate to the analysis of programs, services, resources, and participation requirements	7.03	Marketing Assignment	70% of students will score 70% or higher on the assignment	McCreary	100% (23/23) scored a 70% or higher.	McCreary	90% (17/19) scored a 70% or higher.		
REC 328	Identify and understand various theoretical approaches to facilitating participation for people with disabilities	7.02	Research Paper or Presentation	70% will score 80% or better	Not offered	Not offered	Stenger-Ramsey	81% (22/27) scored a 80% or higher	Not offered	Not offered
REC 328	Identify and understand various approaches to facilitating participation for people with diabilities	7.01a	Agency Profile	70% will score 80% or better	Not offered	Not offered	Stenger-Ramsey	91% (21/23) students completing assignment scored a 80% or higher	Not offered	Not offered

# Curriculum Map Alternative – The following is used to track national accreditation outcomes for the program. (Page 2 of 2)

REC 402	Demonstrate financial management skills through budgeting assignments.	7.03	Budgeting Assignments	80% of students will score 70% or better	Not offered	Not offered	Poff	93.3% (14/15) scored 70% or higher.	Not offered	Not offered
REC 406	Demonstrate or al communication skills related to articulation of professional philosophy & goals in a job interview	7.01c	Self-Assessment, Portfolio, Mock Interview	70% of students will score 70% or higher on the assignment	Fall 2022 start	Fall 2022 start	Not offered	Not offered	Not offered	Not offered
REC 406	Students completing the course should be able to discuss facility management principles and apply them in a practical Recreation and Sport setting:	7.03	Premises Liability and Negligence Case Study Assignment	80% of students will score 70% or better	Knackmuhs	100% (10/10) scored 70% or better.	Not offered	Not offered	Not offered	Not offered
REC 406	Understand and apply the processes required for effective leadership and administration of leisure services	7.03	Local Government / Agency Meetings	70% of students will score 70% or higher on the assignment	Knackmuhs	100% (3/3) scored 70% or better. Only 3 students did this assignment because COVID restricted access during the majority of the semester.	Not offered	Not offered	Not offered	Not offered
REC 406	Utilize basic management skills applicable to leisure service settings as they relate to the analysis of programs, services, and resources and participation requirements	7.03	Management Philosophy Assignment	70% of students will score 70% or higher on the assignment	Knackmuhs	100% (9/9) scored 70% or better.	Not offered	Not offered		
REC 406	Utilize basic management skills applicable to leisure service settings as they relate to the analysis of programs, services, and resources and participation requirements	7.03	Human Resources Assignment	70% of students will score 70% or higher on the assignment	Knackmuhs	80% (8/10) scored 70% or better.	Not offered	Not offered		
REC 490	Apply theoretical knowledge and technical skills in a practical manner, gaining valuable preprofessional in-service training, which will better enable students to perform with a higher level of skill and confidence.	7.04	Final performance evaluation by internship site supervisor and university internship supervisor.	80% of students earn a rating of very good or excellent	Poff	100% (1/1) earned very good or excellent rating	Poff	100% (2/2) earned very good or excellent rating	Knackmuhs	% (/) earned very good or excellent rating

### SLO #1 - REC 302 – Parker Bennet Community Leadership Group Project Overview

<u>COMMUNITY LEADERSHIP (75 points)</u>. Out-of-class leadership will consist of facilitating a one-hour special event for youth at the Parker Bennett Community Center (Bowling Green Parks & Recreation). Working in groups, students will plan and lead activities for youth. Criteria for evaluation will be based on information, techniques and approaches covered in class. A leadership plan (on Blackboard) will be **due 2 weeks in advance** of the event. Adjusted plans will then be presented to the Parker Bennett contact for feedback and recommendations. A final updated leadership plan must be submitted to your professor prior to the event. All group members must visit Parker Bennett Community Center at least two weeks prior to the special event. **Summative evaluations are due one week after the event**. Assessment will be based on the visit, planning, implementation, peer and professor evaluation, and your reflection. It is expected that all students will actively participate in the planning and implementation of the event. More information to follow in class.

Being an effective leader of Recreation services requires understanding the group you are working with, creating goals and objectives that are appropriate for your group, making connections with those you are working with, and guiding the group to a successful conclusion. You and your classmates will be divided into four evenly-sized groups and will plan, implement and evaluate a fun 1-hour program for elementary school children at the Parker Bennett Community Center's after school program. Each person in class is responsible for leading at least one activity for the children. The group is responsible for selecting appropriate activities and putting them into an appropriate sequence to keep the interest of the children. You will be evaluated as a group and/or individually on the following items:

- 1. Initial site visit and interview with staff (individual) due 2 weeks prior to program, requires signature (2 pts pass/fail)
- 2. Program Plan initial draft (group due to professor 2 weeks prior to program) (5 pts pass/fail)
- 3. Revised program plan (group due to Parker Bennett staff at least 1 week prior to program, requires signature) (2 pts pass/fail)
- 4. Final program plan (group due to professor prior to start of program) (6 pts)
- 5. Implementation (group overall flow of day, sequence of activities, transitions between activities, maintain attention of participants, appropriate behavior management techniques, communication and adaptation between group members) (30 pts)
- 6. Implementation (individual preparation of equipment, supplies, knowledge of activity, vocal quality including volume, speed, inflection, work choice clear instructions, maintaining focus and attention of group, safety of participants in activity, monitoring the group, adapting activities as necessary, ending activity well with a plan for the next activity) (10 pts)
- 7. Peer and Self Evaluation (individual reflect on overall process and individual contributions to the project) (20 pts Self and peer evaluation)
- 8. Specific deadlines, information about Parker Bennett Community Center and Staff contacts, and all forms are available on BB.

## SLO #2 – REC 306 – Program Plan Project

The measurement instrument for [this SLO #2] is the Program Plan Project from REC 306 Experience Planning and Evaluation. This multiple component project requires student application of content throughout the semester. Here are the primary elements included in the evaluation of the students and how these elements are evaluated:

Project element:	Evaluation:
<ul> <li>Meeting with the program coordinator to find out their needs for the program and the evaluation.</li> </ul>	<ul> <li>Attendance in class when this occurs or during field visit to the site. (Altogether, attendance accounts for 10% of the students' grade.)</li> <li>Creation of a group contract establishing ground rules and expectation between students for the program and evaluation project. (25 points)</li> </ul>
<ul> <li>Designing and creating educational and implementation materials.</li> </ul>	<ul> <li>Collaboratively creating program goal and objectives. Detailing specific activities that will allow them to achieve their goal and measure their objectives. (50 points)</li> <li>Systematically inventorying assets and needs to implement program and evaluation. (25 points)</li> </ul>
<ul> <li>Implementation of the program.</li> </ul>	<ul> <li>Meet with instructor for "rehearsal." (30 points)</li> <li>Attendance, engagement in implementation of the program. (100 points).</li> </ul>
<ul> <li>Creating an evaluation tool (questionnaire, series of interview or focus group questions, etc.).</li> </ul>	<ul> <li>Create an evaluation instrument and plan. (50 points).</li> </ul>
<ul> <li>Creating an evaluation plan (methods) that works well within the parameters of the event/program series.</li> </ul>	The evaluation of this item is combine with the above item, creating an evaluation tool.
<ul> <li>Administering the evaluation tool to program participants and/or staff.</li> </ul>	The evaluation of this item is combined with the above item, implementation of the program.
Analyzing evaluation data.	The evaluation of this item is combined with the below item, creating evaluation reports.

<ul> <li>Creating three two different types of evaluation reports (formal, brief, and oral).</li> </ul>	<ul> <li>Groups summarize their planning process through an oral presentation. (50 points)</li> <li>Evaluation results (evidence of analysis is present in the description of the evaluation gathering and interpretation process) presented in a written report. (50 points)</li> </ul>
<ul> <li>Evaluating your own effort and that of your group members.</li> </ul>	<ul> <li>Optional peer review forms are posted for students that elect to provide feedback on group members to the instructor.</li> <li>Group members efforts are evaluated in an integrated way throughout the planning and implementation process per the group contract (see first item).</li> </ul>

SLO #3 — REC 406 - Park and Recreation Agency Project Management - Liability and Negligence Case Study 50 pts

For this assignment, you may work with 1 partner. Submit 1 document with both names.

<u>Directions:</u> Read and take careful notes on the attached case study of a lawsuit filed by Alexis Wiemer against Hoosier Heights Indoor Climbing Facility. I have condensed this document for the purposes of this assignment and underlined some key passages. Also read the additional background information below on the Climbing Wall Association. You will likely need to reference the PowerPoint titled "Liability and Negligence" posted to Blackboard. You may need to supplement it with additional outside research. After a careful reading of all information, provide thorough answers to each question on page two.

Additional background information:

#### **Climbing Wall Association (CWA)**

The CWA works diligently to develop and maintain standards for the industry, represents member interests in regulatory and legislative processes, sponsors professional development, training and certification programs, provides support services and benefits to companies in the industry, and promotes the sport of climbing to increase market size and improve market climate.

CWA also publishes *Industry Practices: A Sourcebook for the Operation of Manufactured Climbing Walls* which includes sections on "Orientation to the Climbing Facility", "Instruction for Novice Climbers", "Top Rope Belaying Test", and "Lead Belaying Test".

CWA states "The Industry Practices are intended to be flexible, not rigid standards that mandate compliance under all circumstances. In this regard, it is important to note that sound professional judgment is an essential element in any recreational program or activity, climbing or otherwise. Although the Industry Practices represent an industry effort to outline responsible industry practices, professional judgment may, in a given circumstance, justify a deviation from an industry practice or practices when a deviation is in the best interest of the client's health, safety or well-being."

Provide a thorough answer to each question. For this assignment, you may type your answers under each question prompt.

- 1. In your own words, briefly summarize what happened in this case. (5 pts)
- 2. Define negligence. (5 pts)
- 3. The plaintiff, Alexis Wiemer, claims Hoosier Heights was negligent and they are responsible for his injuries. Explain the plaintiff's argument. Include an explanation of the four elements of negligence Wiemer needs to prove. (Duty, Breach, Cause, Injury) (10 pts, two points for explaining argument, two points for each of the four elements).
- 4. Which of the following is Hoosier Heights using as a defense against this negligence claim?

  Assumption of risk, comparative negligence, failure of proof, notice of claim, statute of limitation, waivers, releases and agreements to participate? (5 pts)
- 5. Explain their defense. (8 pts)
- 6. If you were judge, what other information (if any) might you need to make a decision? (5 pts)
- 7. Based on the information available and your analysis above, do you think Wiemer has a case or should the lawsuit be dismissed? Explain your answer citing specific information from the case. (7 pts)
- 8. Is the additional background information on CWA and *Industry Practices* relevant to this case? Why or why not? (5 pts)

#### **Human Resources**

Instructions: You shou	ld closely consult the textboo	ok (Ch. 9 - Personnel Procedures and
Practices) and class no	tes to complete this assignm	ent. You may work with 1 partner. Your jok
is to create a job, expla	in how you would advertise	it, recruit a pool of applicants, design a
selection process, and	create an interview script in	order to hire the best possible candidate.
1. Job title:	(3 pts)	

Find a recreation job on an agency's website (cut and paste url here) or create your own.

2. Agency name:		(2	pts	•
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- **3. Write a job description. (10 pts)** It should include salary range, general definition, supervision, job segments and functions, working conditions, qualifications, and competencies. (See pp. 223-224 for guidance.)
- **4. Create a job announcement. (10 pts)** (Create separate document.) It should include the title of the position, overview of the organization, overview of the position, academic and professional qualifications, certifications, required and preferred competencies, compensation, how to apply, and any other pertinent information. (See example on p. 227. You can use it as a template.)

### 5. Recruitment (5 pts)

- a. Will you recruit internally, externally, or both?
- b. How will you share the job announcement with qualified potential applicants? Be as detailed as possible. (Do NOT simply write "post flyers" or "share on social media." Be more specific.)
- **6. Selection. (10 pts)** Once you have a pool of applicants, you will need to separate the qualified from unqualified applicants. You will also need to distinguish among the qualified. To do so, create a stage-based screening process using a separate Word document. (See pp. 230-234 for guidance and p. 232 for a template you can use. Replace the criteria in Figure 9.4 with the criteria you will use for your own job.)

#### 7. Interview questions. (10 pts)

- a. Write out 3 questions you would ask during an initial screening phone interview.
- b. Which of the three face-to-face interview types would you use (individual interview, group interview, assessment center)?
- c. Write out 5 questions you would ask during a face-to-face interview.
- d. Explain why you chose to ask the questions you wrote above.