Colle	ege of Education and Behavioral Sciences Counseling and Student Affairs College and Career Readiness Certificate 1737		
	College and Career Readiness Certificate 1737		
	st learning outcomes, measurements, and summarize results for your program. Detailed information must be completed in the		
	Dutcome 1: Demonstrate a comprehensive knowledge and appropriate application of college and career readiness (CCR) consultation a	and col	laboration.
Instrument 1 Dir	rect: Unit quizzes		
Instrument 2 Dir	rect: Key assessments: final applied projects with video presentations.		
Instrument 3 Ind	lirect: Survey of enrolled students		
	•		
based on your result	s, circle or highlight whether the program met the goal Student Learning Outcome 1. Met		Not Me
evaluation.	root: Unit quizzos		
	rect: Unit quizzes		
Instrument 2 Dir	rect: Key assessments: final applied projects with video presentations.		
Instrument 3 Ind	lirect: Survey of enrolled students		
Based on your result	s, circle or highlight whether the program met the goal Student Learning Outcome 2. Met		Not Me
Student Learning O	Dutcome 3: Demonstrate the knowledge, skills, and experience gained in a college and career readiness setting by providing direct and	indirec	t service to
	the organization during a 100-hour practicum experience.		
	rect: Case presentation 1		
	rect: Case presentation 2		
	rect: Site supervisor evaluation of students		
Based on your results	s, circle or highlight whether the program met the goal Student Learning Outcome 3. Met		Not Me
Program Summary	(Briefly summarize the action and follow up items from your detailed responses on subsequent pages.)		

			Student Lear	ning Outcome	1			
Student Learning Outcome	Demonstrate a co	omprehens			on of college and career readiness (CCR) co	nsultation and collaboration.		
Measurement Instrument 1	weekly readings,	Direct: Unit quizzes are provided in CNS 501 to assess student comprehension of the material. Each learning unit includes a quiz over the weekly readings, PowerPoints/lectures, videos, and other resources listed. They must complete each unit quiz to unlock consequent unit materials (adaptive learning through Blackboard). The unit quizzes assessing this learning outcomes for each unit in CNS 501.						
Criteria for Student Success	take it once. We final total adjuste material before a resources if neces student mean qui improvement. Th Consultation Mo • Uni • Uni	ekly unit q ed quiz stu ttempting ssary. Up t z score for e unit quiz dels & The t 0: Intro t 1: A scl t 2: Pron t 3: Cons Collabora t 4: Cons t 5: Teac t 6: Scho t 7: Adm collaborati t 8: Cons t 9: Loca t 10: High t 11: Paren t 12: Men	uiz scores are automatie dent score. These assess to take this quiz. Studer to 5 points are awarded r any content area shoul zzes cover the following eories duction to the course hool-based approach to noting change in schools sultation models and the stion within the School S sultation within the school hers	cally graded in B s their basic contr its may not colla for each unit qui d be less than 70 g content areas for consultation s ories System iols ge & Career Rea ty g within the comp es	diness Coaches (CCRCs)	atically dropped to tally the rongly encouraged to read the out may consult their text and be dropped for each class. No		
Program Success Target for this	Measurement		70%		Percent of Program Achieving Target	100%		
Methods	The student mean	n scores fo	r each unit quiz and per	centages out of 5	5 points each are listed below $(N = 7)$:			
	Unit Quiz	М	%					
	1	4.21	84.3%					
	2	4.07	81.4%					
	3	3.93	78.6%					
	4	4.71	94.3%					
	5	4.64	92.9%					
	6	4.86	97.1%					

	7	4.20	95 70/			
	,	4.29	85.7%			
	8	3.93	78.6%			
	9	3.93	78.6%			
	10	4.79	95.7%			
	11	4.14	82.9%			
	12	4.57	91.4%			
	13	3.79	75.7%			
	Total Quiz Adjusted (of 55)	50.07	91.0%			
Measurement Instrument 2					ations. These learning outcomes are measured oints (see Appendix A).	l across time, in various
Criteria for Student Success	understand and they receive pee project. Student projects. Total	serve their t r and instru s receive po student mea	arget population. They ctor feedback. Each pro ints for providing a we n scores for each rubric	begin developi oject addresses ll-developed pr c item on the fir	ded to be an actual consultation/collaboration ng aspects of the project through bi-weekly d a set of key items they must include as well a oject, articulate presentation, and helpful feed nal projects should not be less than 70%. Stud	iscussion board posts where as a video presentation of their lback to others on their final
Program Success Target for this	item with a 69% or below indicates an area in nee his Measurement 70%			i or improveme	Percent of Program Achieving Target	100%
Methods	The student mea	in scores for	each rubric item and p	percentage out o	of 4 points each are listed below $(N = 7)$:	
	Rubric I	tem		Μ	%	
	1 Target po	opulation		3.57	89.29%	
	2 Target ge	bal		3.71	92.86%	
	3 Professio	nals intervi	ewed & selection	3.43	85.71%	
	4 Insights	& expertise		4.00	100.00%	
	5 Actions	ou took		3.14	78.57%	
	6 Question	s you asked		3.00	75.00%	
	7 Advice &	z warnings		3.00	75.00%	
	8 Opportui	nities & cha	llenges	3.14	78.57%	
	9 Final tho		0	4.00	100.00%	
		to others		3.83	95.83%	
	Total me	an score (of	⁷ 40)	33.51	83.79%	
Measurement Instrument 3	The survey inclu	ides a set of ourses have	you completed within	the program; (b	e following questions that are related to their) when did you or do you expect to graduate;	(c) please list any other

the program on a 5-point Likert-scale from 1 (highly dissatisfied) to 5 (highly satisfied). Total student mean scores for satisfaction program should not be less than 70%. Student mean scores with a 69% or below indicates an area in need of improvement. Satisfaction survey question M % Please rate your satisfaction with the program. 5.0 100% Program Success Target for this Measurement 70% Percent of Program Achieving Target 100% Methods The Department distributes its Student Satisfaction Surveys once a year, typically around the end of the spring semester. Results of survey are discussed among faculty teaching in this program area and the Department Head. Met 100% Based on your results, circle or highlight whether the program met the goal Student Learning Outcome 1. Met Met 1 Actions (Describe the decision-making process and actions planned for program improvement. The actions should include a timeline.) Met 1 The CCR program commenced in the fall of 2017. We are in the process of developing an empirically based plan for systematically evaluating the program objectives, ensuring that students will obtain academic course work and experiences necessary to seek related employment in College and Career Readiness. Program Coordinator heavily involved in the community (i.e., Chamber of Commerce) and in local school partnerships to obtain feedback related to the CCR efforts within the Bowling Gre Our decision-making process and actions for program improvement therefore rely both on feedback related to the CCR efforts within the commu	Criteria for Student Success		opinions related to the strengths, as well as the weaknesses of the program. This measurement does not directly measure student success; however, it measures student <i>perceptions</i> of their success and satisfacti						
Satisfaction survey question M % Please rate your satisfaction with the program. 5.0 100% Program Success Target for this Measurement 70% Percent of Program Achieving Target 100% Methods The Department distributes its Student Satisfaction Surveys once a year, typically around the end of the spring semester. Results of survey are discussed among faculty teaching in this program area and the Department Head. Met Intervent of Actions (Describe the decision-making process and actions planned for program improvement. The actions should include a timeline.) Met Intervent of Actions (Describe the decision-making process and actions planned for program improvement. The actions should include a timeline.) The CCR program commenced in the fall of 2017. We are in the process of developing an empirically based plan for systematically evaluating the program Coordinator the eavily involved in the community (i.e., Chamber of Commerce) and in local school partnerships to obtain feedback related to the CCR efforts within the Bowling Gree Our decision-making process and actions for program improvement therefore rely both on feedback from our students, as well as constituents within the community. Genewness of the program, as well as the relatively low enrollment, we have not made significant changes to the program at this time. However, this is not to say that we take the feedback we receive seriously. We continue to be in a process to build this program and adjust through student feedback.		the program on	a 5-point Likert-scale from 1	(highly dissa	tisfied) to	o 5 (highly satisfied). Total student mean se	cores for satisfaction with the		
Please rate your satisfaction with the program. 5.0 100% (APR B.4b) Program Success Target for this Measurement 70% Percent of Program Achieving Target 100% Methods The Department distributes its Student Satisfaction Surveys once a year, typically around the end of the spring semester. Results of survey are discussed among faculty teaching in this program area and the Department Head. Met 1 Based on your results, circle or highlight whether the program met the goal Student Learning Outcome 1. Met 1 Actions (Describe the decision-making process and actions planned for program improvement. The actions should include a timeline.) The CCR program commenced in the fall of 2017. We are in the process of developing an empirically based plan for systematically evaluating the program Coordinator heavily involved in the community (i.e., Chamber of Commerce) and in local school partnerships to obtain feedback related to the CCR efforts within the Bowling Gre Our decision-making process and actions for program improvement therefore rely both on feedback from our students, as well as constituents within the community. Gnewness of the program, as well as the relatively low enrollment, we have not made significant changes to the program at this time. However, this is not to say that we take the feedback we receive seriously. We continue to be in a process to build this program and adjust through student feedback.		program should	not be less than 70%. Studen	t mean scores	s with a 6	59% or below indicates an area in need of ir	nprovement.		
(APR B.4b) Program Success Target for this Measurement 70% Percent of Program Achieving Target 100% Methods The Department distributes its Student Satisfaction Surveys once a year, typically around the end of the spring semester. Results of survey are discussed among faculty teaching in this program area and the Department Head. Methods Methods <tht< th=""><th></th><th>Satisfaction s</th><th>urvey question</th><th>М</th><th>%</th><th>)</th><th></th></tht<>		Satisfaction s	urvey question	М	%)			
Methods The Department distributes its Student Satisfaction Surveys once a year, typically around the end of the spring semester. Results of survey are discussed among faculty teaching in this program area and the Department Head. Based on your results, circle or highlight whether the program met the goal Student Learning Outcome 1. Met Met Met		•	r satisfaction with the progra	m. 5.0	100	1%			
Based on your results, circle or highlight whether the program met the goal Student Learning Outcome 1. Met Identified Actions (Describe the decision-making process and actions planned for program improvement. The actions should include a timeline.) The CCR program commenced in the fall of 2017. We are in the process of developing an empirically based plan for systematically evaluating the program objectives, ensuring that students will obtain academic course work and experiences necessary to seek related employment in College and Career Readiness. Program Coordinator heavily involved in the community (i.e., Chamber of Commerce) and in local school partnerships to obtain feedback related to the CCR efforts within the Bowling Gre Our decision-making process and actions for program improvement therefore rely both on feedback from our students, as well as constituents within the community. G newness of the program, as well as the relatively low enrollment, we have not made significant changes to the program at this time. However, this is not to say that we take the feedback we receive seriously. We continue to be in a process to build this program and adjust through student feedback.	Program Success Target for this	s Measurement 70% Percent of Program Achieving Target				100%			
Actions (Describe the decision-making process and actions planned for program improvement. The actions should include a timeline.) The CCR program commenced in the fall of 2017. We are in the process of developing an empirically based plan for systematically evaluating the program objectives, ensuring that students will obtain academic course work and experiences necessary to seek related employment in College and Career Readiness. Program Coordinator heavily involved in the community (i.e., Chamber of Commerce) and in local school partnerships to obtain feedback related to the CCR efforts within the Bowling Gre Our decision-making process and actions for program improvement therefore rely both on feedback from our students, as well as constituents within the community. G newness of the program, as well as the relatively low enrollment, we have not made significant changes to the program at this time. However, this is not to say that we take the feedback we receive seriously. We continue to be in a process to build this program and adjust through student feedback.	Methods	The Department distributes its Student Satisfaction Surveys once a year, typically around the end of the spring semester. Results of the survey are discussed among faculty teaching in this program area and the Department Head.							
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ensuring that students will obtain academic course work and experiences necessary to seek related employment in College and Career Readiness. Program Coordinator heavily involved in the community (i.e., Chamber of Commerce) and in local school partnerships to obtain feedback related to the CCR efforts within the Bowling Gre Our decision-making process and actions for program improvement therefore rely both on feedback from our students, as well as constituents within the community. G newness of the program, as well as the relatively low enrollment, we have not made significant changes to the program at this time. However, this is not to say that we take the feedback we receive seriously. We continue to be in a process to build this program and adjust through student feedback.	Based on your results, circle or his	-				•	Met Not Met		
heavily involved in the community (i.e., Chamber of Commerce) and in local school partnerships to obtain feedback related to the CCR efforts within the Bowling Gre Our decision-making process and actions for program improvement therefore rely both on feedback from our students, as well as constituents within the community. G newness of the program, as well as the relatively low enrollment, we have not made significant changes to the program at this time. However, this is not to say that we take the feedback we receive seriously. We continue to be in a process to build this program and adjust through student feedback.	Actions (Describe the decision-ma	ghlight whether th aking process and	e program met the goal Stude actions planned for program	nt Learning (improvement	Dutcome	1. ctions should include a timeline.)			
Our decision-making process and actions for program improvement therefore rely both on feedback from our students, as well as constituents within the community. G newness of the program, as well as the relatively low enrollment, we have not made significant changes to the program at this time. However, this is not to say that we take the feedback we receive seriously. We continue to be in a process to build this program and adjust through student feedback.	Actions (Describe the decision-mathematication) The CCR program commenced in	ghlight whether th aking process and the fall of 2017.	e program met the goal Stude actions planned for program We are in the process of devel	nt Learning (improvement oping an emp	Dutcome The ac	1. ctions should include a timeline.) based plan for systematically evaluating the	program objectives, includir		
newness of the program, as well as the relatively low enrollment, we have not made significant changes to the program at this time. However, this is not to say that we take the feedback we receive seriously. We continue to be in a process to build this program and adjust through student feedback.	Actions (Describe the decision-matching) The CCR program commenced in ensuring that students will obtain a	ghlight whether th aking process and the fall of 2017. V academic course v	e program met the goal Stude actions planned for program We are in the process of devel work and experiences necessar	nt Learning (improvement oping an emp ry to seek relation	Dutcome The ac Durically ated emp	1. ctions should include a timeline.) based plan for systematically evaluating the bloyment in College and Career Readiness. I	program objectives, includir Program Coordinators are als		
take the feedback we receive seriously. We continue to be in a process to build this program and adjust through student feedback.	Actions (Describe the decision-matching) The CCR program commenced in ensuring that students will obtain a heavily involved in the community	ghlight whether the aking process and the fall of 2017. Y academic course y (i.e., Chamber o	e program met the goal Stude actions planned for program We are in the process of devel work and experiences necessar f Commerce) and in local sch	nt Learning (improvement oping an emp ry to seek rela- ool partnersh	Dutcome The ac Dirically ated emp ips to ob	1. ctions should include a timeline.) based plan for systematically evaluating the ployment in College and Career Readiness. I tain feedback related to the CCR efforts with	program objectives, includir Program Coordinators are als thin the Bowling Green regio		
	Actions (Describe the decision-matching) The CCR program commenced in ensuring that students will obtain a heavily involved in the community Our decision-making process and	ghlight whether the aking process and the fall of 2017. Y academic course y y (i.e., Chamber o actions for progra	e program met the goal Stude actions planned for program We are in the process of devel work and experiences necessar f Commerce) and in local sch m improvement therefore rely	nt Learning (improvement oping an emp ry to seek rela- ool partnersh v both on feed	Dutcome The ac- birically ated emp ips to ob lback fro	1. etions should include a timeline.) based plan for systematically evaluating the ployment in College and Career Readiness. I otain feedback related to the CCR efforts with om our students, as well as constituents with	e program objectives, includir Program Coordinators are als thin the Bowling Green regio nin the community. Given the		
Follow-Up (Provide your fimeline for follow-up) If follow-up has occurred describe how the actions above have resulted in program improvement.	Actions (Describe the decision-matching) The CCR program commenced in ensuring that students will obtain a heavily involved in the community Our decision-making process and newness of the program, as well as	ghlight whether the aking process and the fall of 2017. V academic course v y (i.e., Chamber o actions for progra s the relatively low	e program met the goal Stude actions planned for program We are in the process of devel work and experiences necessar f Commerce) and in local sch m improvement therefore rely w enrollment, we have not ma	nt Learning (improvement oping an emp y to seek rela- ool partnersh both on feed de significan	Dutcome The ac pirically ated emp ips to ob lback fro t change	1. ctions should include a timeline.) based plan for systematically evaluating the ployment in College and Career Readiness. I otain feedback related to the CCR efforts with om our students, as well as constituents with s to the program at this time. However, this	e program objectives, includir Program Coordinators are als thin the Bowling Green regio nin the community. Given the		
	Actions (Describe the decision-ma The CCR program commenced in ensuring that students will obtain a heavily involved in the communit Our decision-making process and newness of the program, as well as take the feedback we receive serior	ghlight whether the aking process and the fall of 2017. V academic course v y (i.e., Chamber of actions for progra s the relatively loo busly. We continue	e program met the goal Stude actions planned for program We are in the process of devel work and experiences necessar f Commerce) and in local sch m improvement therefore rely w enrollment, we have not ma e to be in a process to build th	nt Learning (improvement oping an emp y to seek relation ool partnersh v both on feed de significan is program an	Dutcome The ac birically ated emp ips to ob lback fro t change nd adjust	1. ctions should include a timeline.) based plan for systematically evaluating the ployment in College and Career Readiness. I tain feedback related to the CCR efforts with om our students, as well as constituents with s to the program at this time. However, this through student feedback.	e program objectives, includir Program Coordinators are als thin the Bowling Green regio nin the community. Given the is not to say that we do not		
Based upon both formal and informal feedback, the following actions have occurred: directives for assignments focus more on applied settings; more in-depth lectures been developed to supplemental program (and course) content; ongoing consultation with CCRCs in the region to enhance the courses and related content.	Actions (Describe the decision-ma The CCR program commenced in ensuring that students will obtain a heavily involved in the community Our decision-making process and newness of the program, as well a take the feedback we receive serio Follow-Up (Provide your timeline	ghlight whether the aking process and the fall of 2017. V academic course v y (i.e., Chamber of actions for progra s the relatively lo- pusly. We continue e for follow-up. It	e program met the goal Stude actions planned for program We are in the process of devel work and experiences necessar f Commerce) and in local sch m improvement therefore rely w enrollment, we have not ma to be in a process to build th f follow-up has occurred, desc	nt Learning (improvement oping an emp cy to seek rel- ool partnersh v both on feed de significan is program an ribe how the	Dutcome . The ac birically iated emp ips to ob lback fro t change nd adjust actions a	1. ctions should include a timeline.) based plan for systematically evaluating the ployment in College and Career Readiness. I tain feedback related to the CCR efforts with om our students, as well as constituents with s to the program at this time. However, this through student feedback. above have resulted in program improvement	e program objectives, includir Program Coordinators are als thin the Bowling Green regio nin the community. Given the is not to say that we do not nt.)		

	Student Learning Outcome 2						
Student Learning Outcome	Demonstrate a comprehensive knowledge and appropriate application of college and career readiness (CCR) program development and evaluation.						
Measurement Instrument 1	ect: Unit quizzes are provided in CNS 502 to assess student comprehension of the material. Each learning unit includes a quiz over the ekly readings, PowerPoints/lectures, videos, and other resources listed. They must complete each unit quiz to unlock consequent unit terials (adaptive learning through Blackboard). The unit quizzes assessing this learning outcomes for each unit in CNS 502.						
Criteria for Student Success	ach quiz has 10 questions each randomly pulled from a pool of unit questions; students have 20 minutes to complete the quiz and may onleace it once. Weekly unit quiz scores are automatically graded in Blackboard with the two lowest scores automatically dropped to tally the nal total adjusted quiz student score. These assess their basic content knowledge on the material as they are strongly encouraged to read the aterial before attempting to take this quiz. Students may not collaborate or share the information with others but may consult their text an sources if necessary. Up to 5 points are awarded for each unit quiz but their two lowest two quiz grades may be dropped for each class. Nucleant mean quiz score for any content area should be less than 70%. Mean scores of 69% or below indicates an area in need of approvement. The unit quizzes cover the following content areas for CNS 502: troduction to Program Development & Evaluation Unit 0: Introduction to the Course 						
	 Unit 1: Understanding Program Development Unit 2: Preparing for Evaluation Unit 3: Considering the Why 						
	 Planning the Evaluation Unit 4: Involving Stakeholders Unit 5: Clarifying the Program Description Unit 6: Exploring Evaluation Models Unit 7: Identifying Data Sources Dealing with the Data						
	 Unit 8: Collecting Data Unit 9: Analyzing Data Unit 10: Discerning Evaluation and Research 						
	 Reporting the Findings Unit 11: Presenting the Evaluation Findings Unit 12: Making Data-Driven Decisions Unit 13: Evaluation as a Business 						
Program Success Target for this	Measurement 70% Percent of Program Achieving Target 100%						
Methods	The student mean scores for each unit quiz and percentages out of 5 points each are listed below $(N = 4)$:						
	Unit Quiz M %						
	2 3.75 75.0%						
	3 4.38 87.5%						
	4 3.50 70.0%						

5

6

4.00

4.50

80.0%

90.0%

			_				
			7	3.75	75.0%		
			8	4.63	92.5%		
			9	3.75	75.0%		
			10	3.63	72.5%		
			11	3.88	77.5%		
			13	3.63	72.5%		
	Total Quiz Adj	usted (of 45)		38.13	84.7%		
Measurement Instrument 2		ssments: final appl graded upon a 4-pc				ese learning outcomes are measured Appendix B).	across time, in various
Criteria for Student Success						an actual program development and	evaluation project that helps
						ping aspects of the project through	
						es a set of key items they must inclu	
						veloped project, articulate presentate n on the final projects should not be	
		bric item with a 69					loss than 7070. Student mean
Program Success Target for this			70%			nt of Program Achieving Target	100%
		C 1	1 1				
Methods	The student mean scores for each rubric item and percentage out of 4 points each are listed below $(N = 4)$:						
	Rubri	c items		Μ	%		
	1 Data c	ollection		3.75	93.8%		
		nalysis		3.50	87.5%		
		ting the findings		3.25	81.3%		
		riven decisions		4.00	100.0%		
		presentation		4.00	100.0%		
	-	ack to others		4.00	100.0%		
				4.00	100.0%		
	-	m description			100.0%		
	-	akeholders		4.00			
		ation model		4.00	100.0%		
	10 Data s			3.00	75.0%		
		nean score out of 4	-	37.50	90.3%		
Measurement Instrument 3	The survey inclu (a) how many co graduate degree Department; (e)	ourses have you con programs you are o	raphic questio mpleted within enrolled in; (d) on with the pro	the program what resour ogram you g	n; (b) when did ces did you ta aduated from	g questions that are related to their of d you or do you expect to graduate; ke advantage of while you were a g . There is another set of questions th	(c) please list any other raduate student in the
Criteria for Student Success	This measureme	nt does not directly	y measure stud	ent success;	however, it m	easures student <i>perceptions</i> of their a scores for satisfaction with the pro	

	69% or below in	ndicates an area in need of improv	ement.				
	Satisfaction s	urvey question	М	%)		
	Please rate you (APR B.4b)	r satisfaction with the program.	5.0	100	%		
Program Success Target for this	s Measurement	70%			Percent of Program Achieving Target	100)%
Methods	The Department distributes its Student Satisfaction Surveys once a year, typically around the end of the spring semester. Results of the survey are discussed among faculty teaching in this program area and the Department Head.						s of the
Based on your results, circle or highlight whether the program met the goal Student Learning Outcome 2. Met Not Met						Not Met	
Actions (Describe the decision-making process and actions planned for program improvement. The actions should include a timeline.)							
The CCR program commenced in the fall of 2017. We are in the process of developing an empirically based plan for systematically evaluating the program objectives, including ensuring that students will obtain academic course work and experiences necessary to seek related employment in College and Career Readiness. Program Coordinators are also heavily involved in the community (i.e., Chamber of Commerce) and in local school partnerships to obtain feedback related to the CCR efforts within the Bowling Green region.							
Our decision-making process and actions for program improvement therefore rely both on feedback from our students, as well as constituents within the community. Given the newness of the program, as well as the relatively low enrollment, we have not made significant changes to the program at this time. However, this is not to say that we do not take the feedback we receive seriously. We continue to be in a process to build this program, as well as adjust through student feedback.							
Follow-Up (Provide your timeline for follow-up. If follow-up has occurred, describe how the actions above have resulted in program improvement.)							
					gnments focus more on applied settings; mo e region to enhance the courses and related		ires have

		Student Lear	ning Outcor	me 3			
Student Learning Outcome				college and career readiness setting by providir	g direct and indirect service to		
	students/clients and the or						
Measurement Instrument 1	Direct: Case presentation 1. In addition to regular attendance and participation in online supervision to discuss their cases and feedback to others, case presentations provide an opportunity for students to provide a summary of their work with an induvia						
	student. The required case presentation includes a 5-10-minute video clip and completion of the case template provided in the s (Appendix D)						
Criteria for Student Success	Case Presentation 1 focus	es on the case intake and	notes templa	te; it is graded based on the thoroughness of th	e intake and notes section as		
				s). No student mean score for any rubric item			
	scores of 69% or below in		f improveme				
Program Success Target for this	s Measurement	70%		Percent of Program Achieving Target	100%		
Methods	Case presentations are ma item and percentage out of			led feedback through Blackboard. The student):	mean scores for each rubric		
	Rubric Items		М	%			
	1 Client Intake - O	verall Thoroughness	4.00	100.0%			
	2 Case Notes – Ov	erall Thoroughness	4.00	100.0%			
	3 Case Notes - Sun	U U	4.00	100.0%			
	4 In-class Presenta	•	4.00	100.0%			
	Total mean score		16.00	100.0%			
Measurement Instrument 2				d participation in online supervision to discuss	their cases and provide		
Treasurement Instrument 2	feedback to others, case pr	resentations provide an o	pportunity fo	or students to provide a summary of their work video clip and completion of the case template	with an induvial client or		
Criteria for Student Success				ith students to include background information			
				p, and a self-critique (28 points). No student r	nean score for any rubric item		
Des anno Constant There is the state			elow indicate	s an area in need of improvement.	1000/		
Program Success Target for thi	s Measurement	70%		Percent of Program Achieving Target	100%		
Methods	Case presentations are ma	nually graded, and stude	nts are provid	led feedback through Blackboard. The student	mean scores for each rubric		
	item and percentage out of						
	Rubric Items	Μ	%				
	1 Background Info	4.00	100.0%				
	2 CCR-Related Con	cerns 4.00	100.0%				
	3 Assessment	3.00	75.0%				
	4 CCR Goals	4.00	100.0%				
	5 Video-clip	3.00	75.0%				
	6 Self-Critique	4.00	100.0%				
	0 Sen-Chuque	4.00	100.070				

	7 Presenta	tion	4.00) 100.0%					
N		an score (of 28)			1.	1 6 . 1		<u> </u>	1 .1
Measurement Instrument 3		rvisor evaluation of							whom they
Criteria for Student Success		These are complet d in three key area							from 1 4 (1
Criteria for Student Success		practice: no skill, i							
	Well developed: helpful and well-timed skill when performed, but not consistently smooth; 4-Highly developed: helpful consistently well-performed skill; or NA-Insufficient experience to judge). No student mean score for any of the three k								
		ld be less than 709						2	`
Program Success Target for this	s Measurement		70%		Program	Nuccess Target	for this	100)%
					Measure	ement			
Methods		luated by their site						enrolled in Fall	2019 and
	include the mean	scores for each o	f the three ke	y areas for the m	id-term and	final evaluations	(N = 1).		
		Ν	lidterm	Midterm	Final	Final			
	Evaluation Ke		Μ	%	Μ	%			
	Attending		4.00	100.0%	4.00	100.0%			
	Basic Listening	5	3.80	95.0%	4.00	100.0%			
	CCR-Related C	Content	4.00	100.0%	4.00	100.0%			
Based on your results, circle or	highlight whether	the program me	t the goal Stu	ident Learning	Outcome 3.			N.C. 4	N-4 M-4
•	0 0		0	0				Met	Not Met
Actions (Describe the decision-ma	aking process and	actions planned fo	r program im	provement. The	actions show	uld include a time	line.)		
The CCR program commenced in									
ensuring that students will obtain									
also heavily involved in the comm									
Green region. Our decision-makin									
community. Given the newness of									r, this is not
to say that we do not take the feed									
Follow-Up (Provide your timeline									
Based upon both formal and infor been developed to supplemental p									ires have
been developed to supplemental p	rogram (and cours	c) content, ongoin	g consultation		the region t	o enhance the cot	nses and related	content.	

Appendix A - Student Learning Outcome 1, Measurement 2 CCR Consultation & Collaboration Project Rubric

Requirement	Inconsistently or rarely meets expectations 1	Somewhat meets expectations 2	Meets expectations 3	Exceeds expectations 4
Target population	Limited description of the target population; may be missing components such as how you hope to help them and the challenges you may face.	Some, yet not thorough description of the target population including how you hope to help them and the challenges you may face.	Adequate description of the target population including how you hope to help them and the challenges you may face.	Effective and thorough description of the target population including how you hope to help them and the challenges you may face.
Target goal	Limited or missing description of 3- 5 target goals that help you overcome your challenge(s), enhance your current services, and identifies how collaborating can help you meet your goals.	Somewhat provides a list 3-5 target goals that help you overcome your challenge(s), enhance your current services, and identifies how collaborating can help you meet your goals.	Adequate list of 3-5 target goals that help you overcome your challenge(s), enhance your current services, and identifies how collaborating can help you meet your goals.	Effective list of 3-5 target goals that help you overcome your challenge(s), enhance your current services, and identifies how collaborating can help you meet your goals.
Professionals interviewed & selection	Limited or missing description of the professionals interviewed, why you selected them, and how you thought they would benefit your work.	Somewhat describes the professionals interviewed, why you selected them, and how you thought they would benefit your work.	Adequate description of professionals interviewed, why you selected them, and how you thought they would benefit your work.	Thorough description of professionals interviewed, why you selected them, and how you thought they would benefit your work.
Insights & expertise	Limited or missing explanation of what they were able to provide you to help you reach your goals.	Somewhat explains what they were able to provide you to help you reach your goals.	Adequate explanation of what they were able to provide you to help you reach your goals.	Detailed explanation of what they were able to provide you to help you reach your goals.
Actions you took	Limited or missing description of the actions you took to initiate the consultation or collaboration and how you achieved entry.	Somewhat describes the actions you took to initiate the consultation or collaboration and how you achieved entry.	Adequately describes the actions you took to initiate the consultation or collaboration and how you achieved entry.	Effectively describes the actions you took to initiate the consultation or collaboration and how you achieved entry.
Questions you asked	Asked limited or ineffective questions that helped you gain new insights into their work.	Asked 5-8 somewhat helpful questions that helped you gain new insights into their work.	Asked 5-8 adequate questions that helped you gain new insights into their work.	Asked 5-8 effective questions that helped you gain new insights into their work.
Advice & warnings	Limited or ineffective advice and/or warnings from the professionals related to your target population and/or goals.	Provided somewhat helpful advice and/or warnings from the professionals related to your target population and/or goals.	Provided adequate advice and/or warnings from the professionals related to your target population and/or goals.	Provided effective advice and/or warnings from the professionals related to your target population and/or goals.

Requirement	Inconsistently or rarely meets	Somewhat	Meets	Exceeds
	expectations	meets expectations	expectations	expectations
	1	2	3	4
Opportunities & challenges	Limited or missing new	Somewhat described new	Adequately described new	Effectively described new
	opportunities or unexpected	opportunities or unexpected	opportunities or unexpected	opportunities or unexpected
	challenges encountered throughout	challenges encountered throughout	challenges encountered throughout	challenges encountered throughout
	the process with suggestions for	the process with suggestions for	the process with suggestions for	the process with suggestions for
	how you would do things differently	how you would do things differently	how you would do things differently	how you would do things differently
	in the future.	in the future.	in the future.	in the future.
Final thoughts	Limited or missing final thoughts or	Somewhat useful final thoughts or	Adequate final thoughts or key	Very useful final thoughts or key
	key takeaways gained from the	key takeaways gained from the	takeaways gained from the	takeaways gained from the
	consultation/ collaboration.	consultation/ collaboration.	consultation/ collaboration.	consultation/ collaboration.
Feedback to others	Inadequate feedback to others and/or incomplete number of required responses.	Limited feedback to others as required or adequate feedback but incomplete number of required responses.	Adequately helpful and thoughtful feedback to others as required.	Helpful and thoughtful feedback to others as required or to more students than necessary regarding their posts.

Appendix B - Student Learning Outcome 1, Measurement 2
Program Development and Evaluation Proposal Rubric

Requirement	Inconsistently or rarely meets expectations 1	Somewhat meets expectations 2	Meets expectations 3	Exceeds expectations 4
Program description	Inadequate description of the program description; may be missing components.	Some, yet not thorough description of the program description including the goals, process, importance, challenges, potential for improvement, and obstacles.	Adequate description of the program description including the goals, process, importance, challenges, potential for improvement, and obstacles.	Effective and thorough description of the program description including the goals, process, importance, challenges, potential for improvement, and obstacles.
Key stakeholders	Inadequate description of key stakeholders; may be missing components.	Limited description of key stakeholders including those who receive the benefits of the program and evaluators, how and why they should be involved, and opportunities and challenges you anticipate with them.	Adequate description of key stakeholders including those who receive the benefits of the program and evaluators, how and why they should be involved, and opportunities and challenges you anticipate with them.	Effective description of key stakeholders including those who receive the benefits of the program and evaluators, how and why they should be involved, and opportunities and challenges you anticipate with them.
Evaluation model	Inadequate description of key stakeholders; may be missing components.	Limited description of the evaluation model, the key components related to your program, and how it applies to your evaluation.	Adequate description of the evaluation model, the key components related to your program, and how it applies to your evaluation.	Thorough description of the evaluation model, the key components related to your program, and how it applies to your evaluation.
Data source	Inadequate explanation of data source(s); may be missing components.	Limited explanation of data source(s), why you selected them, how will you gain access to them, and the challenges and benefits of your data source(s).	Adequate explanation of data source(s), why you selected them, how will you gain access to them, and the challenges and benefits of your data source(s).	Detailed explanation of data source(s), why you selected them, how will you gain access to them, and the challenges and benefits of your data source(s).
Data collection	Inadequate identifies data collection procedures; may be missing components.	Limited identification of data collection procedures, copy of the instrument, and how it is the best method to obtaining the eval data.	Adequately identifies data collection procedures, copy of the instrument, and how it is the best method to obtaining the eval data.	Effectively identifies data collection procedures, copy of the instrument, and how it is the best method to obtaining the eval data.
Data analysis	Inadequate description of data analysis plans and procedures; may be missing components.	Limited description data analysis plans and procedures including sample size, statistical software, transcription services, or other support required.	Adequately describes data analysis plans and procedures including sample size, statistical software, transcription services, or other support required.	Effectively describes data analysis plans and procedures including sample size, statistical software, transcription services, or other support required.
Presenting the findings	Inadequate description of delivery of the findings; may be missing components.	Limited description who will receive the results of your evaluation, how they will be communicated, and how your presentation may differ with each group of stakeholders.	Adequately describes who will receive the results of your evaluation, how they will be communicated, and how your presentation may differ with each group of stakeholders.	Effectively describes who will receive the results of your evaluation, how they will be communicated, and how your presentation may differ with each group of stakeholders.

Requirement	Inconsistently or rarely meets expectations 1	Somewhat meets expectations 2	Meets expectations 3	Exceeds expectations 4
Data-driven decisions	Inadequate description of key stakeholders; may be missing components.	Limited description the implications you anticipate from your findings and how the results may impact the organization/client/students?	Adequately describes the implications you anticipate from your findings and how the results may impact the organization/client/students?	Effectively describes the implications you anticipate from your findings and how the results may impact the organization/client/students?
Class presentation Feedback to others	Inadequate presentation; may be missing components. Inadequate feedback to others and/or incomplete number of required responses.	Limited proposal presentation in Mediasite. Limited feedback to others as required or adequate feedback but incomplete number of required responses.	Adequate 8-10 minute proposal presentation in Mediasite. Adequately helpful and thoughtful feedback to others as required.	Effective 8-10 minute proposal presentation in Mediasite. Helpful and thoughtful feedback to others as required or to more students than necessary regarding their posts.

Appendix C - Student Learning Outcome 1-2, Measurement 3 Cert in CCR Student Satisfaction Survey ORIGINAL

Intro

We are interested in your feedback regarding your experiences as a graduate student in the COLLEGE AND CAREER READINESS Graduate Certificate Program housed within the Department of Counseling and Student Affairs. We are also required by WKU's accrediting bodies to collect information about your experience in the program and success thereafter. We will make every effort to consider your feedback and incorporate it into maintaining quality programs. It has been a pleasure working with you throughout your academic career in the Department of Counseling and Student Affairs and we wish you the very best as you engage in your professional career!

End of Block: Introduction

Start of Block: Demographic Questions

Demo The following questions are meant to gain information related to how we are serving students who represent various demographics.

Q1 1. List your age.

Q2 2. List the gender with which you identify.

Q3 3. Select your sexual orientation.

O Heterosexual (1)	
O Bisexual (2)	
O Homosexual (3)	
O Asexual (4)	
O Other (5)	
\bigcirc Prefer not to answer. (6)	
Q4 4. Select your partner status.	
▼ Married/Partnered (1) Other (6)	

Q5 5. Select your ethnicity/race/national origin (mark one):

American Indian or Alaskan Native: A person having origins in any of the original peoples of North and South America (including Central America), and who maintains tribal affiliation or community attachment. (1)

 \bigcirc Black or African American: A person having origins in any of the black racial groups of Africa. (2)

Hispanic or Latino/a: A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race. (3)

Native Hawaiian or other Pacific Islander: A person having origins in any of the original peoples of Hawaii, Guam, Samoa or other Pacific Islands. (4)

White: A person having origins in any of the original peoples of Europe, the Middle East or North Africa. (5)

White: A person having origins in any of the original peoples of Europe, the Middle East or North Africa. (6)

Blended racial/national heritage: A person who considers herself/himself a part of more than one of the groups listed here. (7)

Q6 6. Choose the most appropriate answer that best represents your employment while you were enrolled as a student.

$\mathbf{\nabla}$ I was not employed. (1) ... I had a graduate assistantship on campus. (4)

End of Block: Demographic Questions

Start of Block: Degree Program Questions

Degree The following questions are related to your experiences within the program.

Q7 How many courses have you completed within the program?

1 (1)
2 (2)
3 or more (3)
I have not completed any of the courses yet. (4)

Q9 When did you or do you expect to graduate? Academic Year (1)

▼ 2017 (0) ... 2025 ~ Summer, August (35)

Semester (2)

Q10 Please list any other graduate degree programs you are enrolled in.

Q15 What resources did you take advantage		of while you were a graduate student in the Department of Counseling and	Student Affairs (CACREP Section 3.D):
	Technological resources (1)		
	Library services (2)		
	Faculty mentoring (3)		
	Other, please list (4)		
Q16 Please rate	your satisfaction with the program	n. (APR B.4b)	
O Highly	Satisfied (1)		
O Satisfie	ed (2)		
O Neither	satisfied nor dissatisfied (3)		
O Dissati	O Dissatisfied (4)		
O Highly	O Highly Dissatisfied (5)		

Q42 Please rate your satisfaction with the program. (APR B.4b)

O Highly satisfied (1)

O Satisfied (2)

 \bigcirc Neither satisfied nor dissatisfied (3)

O Dissatisfied (4)

 \bigcirc Highly dissatisfied (5)

End of Block: Degree Program Questions

Start of Block: Degree Strengths

Q17 The Department of Counseling and Student Affairs is committed to providing quality programs and maintaining highly satisfied students and graduates. (APR E.1) Please check any of the following that you experienced as <u>strengths</u> of the program: *Curriculum and Programming* Please insert comments next to any of the strengths.

When classes were scheduled (1)
Face-to-face classes (2)
Hybrid classes (3)
On-line classes (4)
Structure of class meetings (i.e., group work, demonstrations) (5)
Classes offered (6)
New Student Orientation (7)
Other (8)

Q18

The Department of Counseling and Student Affairs is committed to providing quality programs and maintaining highly satisfied students and graduates. (APR E.1)

Please check any of the following that you experienced as <u>strengths</u> of the program: *Faculty* Please insert comments next to any of the strengths.

Knowledge base and expertise of faculty (1)
Faculty mentoring/relationship (2)
Preparedness of faculty (3)
Other (4)
tment of Counseling and Student Affairs is committed to providing quality programs and maintaining highly satisfied students and graduates. (APR E.1) of the following that you experienced as <u>strengths</u> of the program: <i>Personal and Professional Development</i> Please insert comments next to any of the strengths.
y of the following that you experienced as <u>strengths</u> of the program: <i>Personal and Professional Development</i> Please insert comments next to any of the strengths.
y of the following that you experienced as <u>strengths</u> of the program: <i>Personal and Professional Development</i> Please insert comments next to any of the strengths. Support from faculty for your personal development (1)

Q20 **The Department of Counseling and Student Affairs is committed to providing quality programs and maintaining highly satisfied students and graduates.** (APR E.1) Please check any of the following that you experienced as <u>strengths</u> of the program: *Professional Development Opportunities* Please insert comments next to any of the strengths.

Co-presenting with faculty (2)	
Co-writing with faculty (3)	
Co-researching with faculty (4)	
Graduate Assistant opportunities (5)	
Internship sites (6)	
End of Block: Degree Strengths	

Start of Block: Degree Weaknesses

Q21

The Department of Counseling and Student Affairs is committed to providing quality programs and maintaining highly satisfied students and graduates. (APR E.1)

Please check any of the following that you experienced as <u>weaknesses</u> of the program: *Curriculum and Programming* Please insert comments next to any of the weaknesses.

	When classes were scheduled (1)
	Face-to-face classes (2)
	Hybrid classes (3)
	On-line classes (4)
	Structure of class meetings (i.e., group work, demonstrations) (5)
	Classes offered (6)
	New Student Orientation (7)
Please check any	t of Counseling and Student Affairs is committed to providing quality programs and maintaining highly satisfied students and graduates. (APR E.1) of the following that you experienced as <u>weaknesses</u> of the program: <i>Faculty</i> ments next to any of the weaknesses. Knowledge base and expertise of faculty (1) Faculty mentoring/relationship (2) Preparedness of faculty (3)

Q23 The Department of Counseling and Student Affairs is committed to providing quality programs and maintaining highly satisfied students and graduates. (APR E.1) Please check any of the following that you experienced as <u>weaknesses</u> of the program: *Personal and Professional Development* Please insert comments next to any of the weaknesses.

Support from faculty for your personal development (1)
Remediation plans (2)
How the program helped prepare you for employment (3)

Q24 The Department of Counseling and Student Affairs is committed to providing quality programs and maintaining highly satisfied students and graduates. (APR E.1) Please check any of the following that you experienced as <u>weaknesses</u> of the program: *Professional Development Opportunities* Please insert comments next to any of the weaknesses.

Student organizations (i.e., CSI, SAGA) (1)
Co-presenting with faculty (2)
Co-writing with faculty (3)
Co-researching with faculty (4)
Graduate Assistant opportunities (5)
Internship sites (6)

End of Block: Degree Weaknesses

Start of Block: Employment

Q26 Have you gained employment in the field of this program? (APR B.5) Please choose the most appropriate response.				
O Full-time employment. Please list employer, city and state. (1)				
O Part-time employment. Please list employer, city and state. (2)				
\bigcirc Have not been hired in the field of my degree. (3)				
Skip To: End of Block If Have you gained employment in the field of this program? (APR B.5) Please choose the most appropr = Have not been hired in the field of my degree				
Q27 If you gained employment, please describe the setting of your employer.				
O College or University (1)				
O Community mental health agency (2)				
O Crisis Unit (3)				
O Hospital (4)				
O Private mental health agency (5)				
O K-8 School (6)				
O High School (7)				
O Student Affairs. Please describe specific role or position. (8)				
Other (9)				

Q28 If you gained employment in your	respective field, how long after you graduated were you employed?
\bigcirc Prior to graduation (1)	
\bigcirc Three months or less (2)	
\bigcirc Six months or less (3)	
• A year or less (4)	
O More than a year (5)	
Q29 If you gained employment, where di	
\bigcirc In Kentucky. Please list city. (1)	
Outside of Kentucky. Please list ci	ity and state. (2)
End of Block: Employment	
Start of Block: Block 8	
Q37 We are interested in your feedback reg	arding how we can better recruit and attract underrepresented students to our programs. Please share below.
0 1 (1)	
End of Block: Block 8	
Start of Block: Comments	

Q33 Do you have any other comments/suggestions you would like to share to help improve the courses and the Department of Counseling and Student Affairs?

End of Block: Comments

Requirement	Inconsistently or rarely meets expectations 1	Somewhat meets expectations 2	Meets expectations 3	Exceeds expectations 4
Client Intake – Overall Thoroughness	□ Form not fully completed describing the student's background relative to their CCR concerns.	□ Form somewhat completed describing the student's background relative to their CCR concerns.	□ Form completed describing the student's background relative to their CCR concerns. Additional clarifying comments would be helpful.	☐ Form thoroughly completed describing the student's background relative to their CCR concerns. Includes clarifying comments where helpful.
Case Notes – Overall Thoroughness	☐ Incorrect or completely missing case note form	□ Limited completion of case note form	□ Adequately and somewhat finished case note form	☐ Thorough case notes form including additional comments and details to elaborate as needed.
Case Notes - Summary	student's concerns, assessment, goals, resources, and barriers. Missing several		☐ Adequate summary addressing all areas of the student's concerns, assessment, goals, resources, and barriers.	☐ Effective and concise summary addressing all areas of the student's concerns, assessment, goals, resources, and barriers.
In-class Presentation	☐ Missing key elements of video segment, details, discussion questions, and/or requests for feedback.	□ Presents overview of the case highlighting video segment with limited details, discussion questions, and/or requests for feedback.	□ Presents basic overview of the case highlighting a 10-minute video segment with key details, effective discussion questions, and requests for feedback.	□ Presents thorough overview of the case highlighting a 10-minute video segment with key details, effective discussion questions, and requests for feedback.

Appendix D - Student Learning Outcome 3, Measurement 1 Case Presentation 1 Rubric

Appendix E - Student Learning Outcome 3, Measurement 2 Case Presentation 2 Rubric

Requirement	Inconsistently or rarely meets expectations 1	Somewhat meets expectations 2	Meets expectations 3	Exceeds expectations 4
Background Information	☐ Inadequately describes the student's demographic and other relevant background information. No clarifying information.	☐ Somewhat describes the student's demographic and other relevant background information. Limited clarifying comments.	☐ Adequately describes the student's demographic and other relevant background information. Needs additional clarifying comments.	☐ Thoroughly describes the student's demographic and other relevant background information. Includes clarifying comments.
CCR-Related Concerns	☐ Inadequate summary addressing the student's concerns; related symptoms, thoughts, or feelings; and feedback from others t. Missing several components or clarifying information.	☐ Summary that somewhat addresses the student's concerns; related symptoms, thoughts, or feelings; and feedback from others. Missing a component or helpful clarifying information.	☐ Adequate summary addressing all areas of the student's primary and relevant concerns; related symptoms, thoughts, or feelings; and feedback from others about the student.	□ Effective and concise summary addressing all areas of the student's primary and relevant concerns; related symptoms, thoughts, or feelings; and feedback from others about the student.
Assessment	☐ Inadequately describes your impressions of their concerns. Provides no examples or behaviors that support your assessment.	☐ Limited description of your impressions of their concerns. Provides few or no examples or behaviors that support your assessment.	 Adequate description of your impressions of their concerns. Provides limited examples or behaviors that support your assessment. 	 Excellent description of your impressions of their concerns. Provides helpful examples or behaviors that support your assessment.
CCR Goals	☐ Inadequate summary of the short and long term goals, their motivation to change, barriers and resources that hinder or support the goals, and anticipated student gains toward those goals. Missing several components or clarifying information.	☐ Limited summary of the short and long term goals, their motivation to change, barriers and resources that hinder or support the goals, and anticipated student gains toward those goals. Missing a component or helpful clarifying information.	☐ Adequate summary of the short and long term goals, their motivation to change, barriers and resources that hinder or support the goals, and anticipated student gains toward those goals. Provides limited clarifying information.	☐ Effective and concise summary of the short and long term goals, their motivation to change, barriers and resources that hinder or support the goals, and anticipated student gains toward those goals.
Video-clip	☐ Inadequate description of the video clip, why it was chosen, and limited questions.	□ Limited description of the video clip, why it was chosen, and/or not effective questions.	☐ Adequate description of the video clip, why it was chosen, and 3-5 useful questions.	□ Excellent description of the video clip, why it was chosen, and 3-5 useful questions.
Self-Critique	☐ Inadequate insight describing lessons learned, areas for improvement, and self-care.	☐ Limited insight describing lessons learned, areas for improvement, and self-care.	☐ Adequate insight describing lessons learned, areas for improvement, and self-care.	□ Excellent insight describing lessons learned, areas for improvement, and self-care.
Presentation	☐ Inadequate presentation, insights, or openness to feedback.	☐ Limited presentation, insights, or openness to feedback.	 Adequate presentation, insights, & open to feedback. 	□ Excellent presentation, helpful insights, & open to feedback.

Appendix F - Student Learning Outcome 3, Measurement 3 CCR Site Supervisor Evaluation



Department of Counseling & Student Affairs Practicum in College & Career Readiness CCR Site Supervisor Evaluation

Student's Name	Term & Year
Site Supervisor	Dates of Evaluation

Directions: At mid-term and the conclusion of each semester, please rate the student on the following skills and abilities according to the following scale:

(1) Need continued practice: no skill, unhelpful or not well-timed skills

(2) Developing skill: somewhat helpful, missed many opportunities

(3) Well developed: helpful and well-timed skill when performed, but not consistently smooth

(4) Highly developed: helpful, well-timed, and consistently well-performed skill

(NA) Insufficient experience to judge

tending	1	2	3	4	NA
Body Language & Appearance. Maintain open, relaxed, attentive, confident posture. Wears professional attire.					
Eye Contact. Maintain appropriate eye contact.					
Vocal Tone. Use vocal tone that communicates caring and connection					
Minimal Encouragers. Use verbal (e.g., uh huh, okay, right, yes) and nonverbal (e.g., nods, body gestures) skills to let the student* know you heard them.					
Appropriate Silence. Use silence in a helpful way to encourage student to talk and process their thoughts.					
Verbal Tracking. Stay on topic. Repeats key words or phrases.					
Selective Attending. Selectively attend to key aspects of their communication.					
Focusing. Stay with topic as long as productive.					
Observation Skills. Notice nonverbal language and gestures.					

Basic Listening					
Encouraging Student/Client to Talk. Use statements (e.g., describe tell me more, etc.) to encourage expansion and clarification.					
Reflection – Basic Empathy. Use statements to attend to expressed emotions.					
Reflection – Advanced Empathy. Use statements to identify implied emotions.					
Paraphrasing (Reflection of Content). Engage in brief, accurate, & clear rephrasing of content expressed to check for accuracy of your interpretation.					
Summarizing. Summarizes at key moments to capture the overall sense of what the student has been expressing over time (content and emotions).					
Challenging/Pointing out Discrepancies. Express observations of discrepancies between non-verbals and verbals, plans and behavior, desires and actions (e.g., they say one thing but do another).					
CCR-Related Content	1	2	3	4	NA
Identifying Key Content. Identifies primary student CCR concerns and other relevant concerns. Clarifies with the student for accuracy.					
Observing Themes and Patterns. Identify more overarching patterns of student's thoughts or behaviors that may be related to the CCR concern ("In situations, you regularly do [or think or feel] which seems to lead to which causes you problems.")					
Exploring Meaning and Values. Use questions to explore meanings; use statements to highlight key meaning and value words of the student that can allow them to gain helpful insights and clarity about their situation.					
Contextual Background . Understands the student's background including their demographics, culture family, and other factors affecting their decisions.	9, □				
Assessing . Understands what the student presents but is able to step back and develop an insightful assessment of their situation on a larger scope.					
Goal Setting . Helps the student identify realistic and achievable short and long term goals given their concerns, barriers, resources, and motivations.					
Self-Critique . Ability to honestly explore lessons learned, areas for improvement, personal thoughts or feelings, and self-care practices.	•				
Openness to Feedback . Willing to request, hear, and apply feedback to enhance the work with students/clients.					
Knowledge and Application . Has a solid CCR knowledge with the ability to apply it in individual or group sessions with students, clients, parents, and others.					

_

In what areas does the intern need to continue growing?

What is your plan to help them improve on the areas for needed growth?

Student Counselor Signature	Date
Site Supervisor Signature	Date
Site Supervisor Signature	Date

Intern's signature indicates that they have read the above report and have discussed the content with the site supervisor. It does not necessarily indicate that they agree with the report in part or in whole.

*student refers to the primary clients; however, it can also refer to work with a client, parent, other professionals, etc.