

Evaluators should utilize the data and reference materials provided, as well as the narratives developed by the program coordinator and faculty, to evaluate each program using the set of rubrics below. Ratings criteria are intended to guide evaluation and promote intra- and inter-rater reliability, but are not intended to establish strict conditions for scoring the program at a given level; the evaluation process ultimately has a subjective component.

Program Productivity					
	Strong (4)	Moderate (3)	Marginal (2)	Poor (1)	
Enrollments and Conferrals	Number of majors and degrees	Number of majors and degrees	Number of majors and degrees	Number of majors and degrees	
	is high.	is solid.	is limited.	is low.	
Enrollment and Conferrals	Enrollments and/or degrees are	Enrollments and/or degrees are	Enrollments and/or degrees are	Enrollments and/or degrees are	
Trend	growing substantially.	stable.	showing some decline.	in substantial decline.	
SCHP	Program courses generate	Program courses generate a	Student credit hour production	Student credit hour production	
	substantial student credit hour	moderate level of student	by program courses is limited,	by program courses is low,	
	production.	credit hour production.	and/or in decline.	and/or declining substantially.	
Contribution to Other Areas	Program contributes critically	Program contributes	Program contributes somewhat	Program has limited if any	
	to other academic areas.	meaningfully to other academic	to other academic areas.	involvement with other	
		areas.		academic areas.	

Success of Students					
	Strong (4)	Moderate (3)	Marginal (2)	Poor (1)	
Persistence and Completion	Retention/completion rates are	Retention/completion rates are	Retention/completion rates are	Retention/completion rates are	
	high. Students complete	above university average.	below university average.	low. Time-to-degree is high	
	degrees in a timely manner,	Students complete degrees	Students have difficulty	and/or program inhibits	
	within or outside program.	within a reasonable time.	completing on-time.	students' degree flexibility.	
Student Learning	SLOs and assessments are well-	SLOs and assessments are	SLOs and assessments are	SLOs and assessments are	
	designed/appropriate. Clear	acceptable. Evidence of	weak. Linkage of assessments	poorly-designed. Little	
	example of closing-the-loop	closing-the-loop efforts to	to closing-the-loop efforts to	evidence of closing-the-loop	
	efforts to improve program.	improve program.	improve program is unclear.	efforts to improve program.	
Success of Graduates	Data are consistently tracked; a	Data are consistently tracked; a	Data are anecdotal, and/or a	No data exist, and/or few	
	high number of graduates gain	solid number of graduates gain	limited number of graduates	graduates gain employment in	
	employment in the field/	employment in the field/	gain employment in the field/	the field/ graduate school	
	graduate school acceptance.	graduate school acceptance.	graduate school acceptance.	acceptance.	
Career Alignment	Clear evidence the program is	Program is aligned with needed	Program alignment with	Program is not well-aligned	
	aligned with needed	employability skills and shows	needed employability skills is	with needed employability	
	employability skills in response	responsiveness to external	limited, or data are strictly	skills, or no data exist.	
	to external feedback.	feedback.	anecdotal.		

Cost, Revenue and Efficiency				
	Strong (4)	Moderate (3)	Marginal (2)	Poor (1)
Delivery Cost	Full-time faculty are	Full-time faculty are largely	Full-time faculty are somewhat	Full-time faculty are excessive
	appropriate, but inadequate to	adequate. Strategic hiring can	more than needed to meet	relative to program needs.
	program needs. Investment in	address issues that may arise.	program needs.	
	faculty hires is critical.			
Faculty Efficiency by	SCHP per FTF is high, and a high	SCHP per FTF is adequate, and	SCHP per FTF is marginal,	SCHP per FTF is low, and the
Department	percentage of credit hours are	a reasonable percentage of	and/or the program relies	program relies heavily on part-
	delivered by full-time faculty.	credit hours are delivered by	heavily on part-time faculty to	time faculty to deliver credit
		full-time faculty.	deliver credits.	hours.
Class Size by Level	Median class sizes are	Median class sizes are generally	Median class sizes are generally	Median class sizes are low, and
	consistently high relative to	adequate/appropriate to	low relative to program	the majority of class sections
	program pedagogy, and a small	program pedagogy, with a	pedagogy, and many class	are under-enrolled.
	percentage of classes are	limited percentage of sections	sections are under-enrolled.	
	under-enrolled.	under-enrolled.		
External Revenue Potential	Program has strong revenue	Program has some capacity for	Program has limited revenue	Program has little to no
	potential through grants,	revenue potential through	potential through grants,	revenue potential through
	contracts, philanthropy,	grants, contracts, philanthropy,	contracts, philanthropy,	grants, contracts, philanthropy,
	partnerships, or other means.			

Program Alignment and Distinctiveness				
	Strong (4)	Moderate (3)	Marginal (2)	Poor (1)
Institutional Mission	Program is strongly aligned	Program is consistent with	Program is not inconsistent	Program is not well-aligned
	with institutional mission and	institutional mission and	with institutional mission, but	with institutional mission and
	directly addresses strategic	contributes to strategic	contributes minimally to	does not directly contribute to
	priorities/metrics.	priorities/metrics.	strategic priorities/metrics.	strategic priorities/metrics.
CPE Strategic Agenda	Program is strongly aligned	Program is consistent with CPE	Program is not inconsistent	Program is not well-aligned
	with CPE strategic agenda and	strategic agenda and	with CPE strategic agenda, but	with CPE strategic agenda and
	directly addresses policy	contributes policy	contributes minimally to policy	does not directly contribute to
	objectives/metrics.	objectives/metrics.	objectives/metrics.	policy objectives/metrics.
Workforce/Profession	Program directly addresses key	Program contributes to	Program has limited connection	Program is not well-aligned
	workforce needs and/or	workforce needs and/or	to workforce needs and/or	with workforce needs and/or
	demand in the profession.	demand in the profession.	demand in the profession.	demand in the profession.
Distinctiveness	Program is noteworthy in	Program has distinctive	Program is traditional in	Program is largely redundant to
	design/delivery or reputation,	components and/or is well-	design/delivery and shows	other programs at WKU or
	both within and beyond WKU.	regarded. Advances WKU's	elements of overlap with other	statewide. May not align with
	Brings distinction to WKU.	comprehensive mission.	programs at WKU or statewide.	WKU's comprehensive mission.