WKU Health Services (Accreditation)

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WKU Health Services is celebrating a milestone after achieving accreditation.

In this week’s View from the Hill, Amy Bingham looks at how far the facility has come since its humble beginnings.

WKU Health Services dates back to the early 1970’s when it was located in a small space inside Academic Complex. But the primary care center has expanded, along with enrollment, to meet a variety of health care needs for students, faculty and staff.

Dr. Allen Redden has been a staff physician at WKU Health Services for nearly thirteen years.

He enjoys relating to the college students.

 “It’s a time in their life when they’re on their own for the first time, often using health care for the first time without their parent.”

He says the current services have come a long way from what was offered even five years ago in their old location.

 “We started off with several exam rooms down one narrow hallway. The building was built in the 60’s I believe. It was very difficult to move around.”

That changed with the opening of a brand new building in 2008. The accreditation process started the following year and was achieved a few months ago.

 “I think it should give everyone confidence that we are a top notch facility.”

Lab Manager Monisa Wright has been around since the early 90’s. She’s also witnessed the dramatic improvements first hand.

 “It was not as well lit, the hallway was narrow, the lab was so small.”

The current lab stays busy testing for strep, mono, flu…conducting physicals, drug screens and much more.

Wright says they provide a lot more health care then people may imagine.

 “I know there is a lingering perception in some minds that a college health service is a nurse sitting in a little corner and maybe a doctor who is retired. That’s not the way it is.”

WKU Health Services hosted a reception this week to celebrate the accreditation by the Accreditation Association for Ambulatory Health Care or AAAHC.

Executive Director Vicky Rosa says the center believes their patients deserve the best.

With this week’s View from the Hill, I’m Amy Bingham.

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