

**APPA’s Levels of Service**Establishing Parameters

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| **Level** | **Maintenance** | **Custodial** | **Grounds** |
| **1** | Showpiece Facility | Orderly Spotlessness | State of the Art |
| **2** | Comprehensive Stewardship | Orderly Tidiness | High Level |
| **3** | Managed Care | Casual Inattention | Moderate Level |
| **4** | Reactive Management | Moderate Dinginess | Moderately Low-Level |
| **5** | Crisis Response | Unkempt Neglect | Minimum Level |